# DERBYSHIRE COUNTY COUNCIL

## **CABINET MEMBER**

### 29 October 2020

### Report of the Executive Director for Adult Social Care & Health

## **REVIEW OF URGENT OFFICER DECISIONS TAKEN TO SUPPORT COVID-19 RESPONSE**

## ADULT SOCIAL CARE AND HEALTH

#### 1. Purpose of the Report

The purpose of the report is to provide the Cabinet Member with an update in relation to those actions which were the subject of Officer's Decisions utilising emergency decision making powers as detailed in the constitution and to provide assurance in relation to the reviews which have been undertaken.

#### 2. Information and Analysis

The current challenges relating to the COVID-19 pandemic have necessitated urgent decision-making processes by the Executive Director for Adult Social Care and Health to be implemented to ensure the welfare of service users and the public and to safeguard the interests of the Council. The decisions have been made under the urgent delegated powers to Executive Directors as set out in the Constitution.

In the main, the decisions relate to short-term temporary arrangements which are subject to regular review. This is particularly important where subsequent Government guidance has been issued notably in the area of Adult Social Care. It is intended that as Cabinet is now able to function by meetings being held 'remotely' the need for officers to make urgent decisions will now diminish.

However, it is important that officer decisions are kept under regular review by elected members and officers. At the 4 June 2020 Cabinet meeting it was agreed that Cabinet would formally delegate review decisions to the relevant Cabinet Member (CABCO) meeting as these were meetings held in public, virtually if necessary, in order to ensure maximum transparency. A summary of review decisions made by Cabinet members will be reported to Cabinet

every two months. As a further safeguard any significant reductions in service that have been reviewed and substantially maintained over any eight-week period will be referred to Cabinet as soon as possible after the eight-week period for ratification.

Below, in table 1, is an update on the reviews that have taken place since the last Cabinet Member meeting on 15 October 2020. All review decisions to date have been discussed with the Executive Director and Cabinet Member following review by Senior Management Team.

A copy of the most up to date version of the Officer Decision Records is attached as Appendix 1.

Officer Decision	Review notes and recommendation
Adult Social Care Residential Homes for Older People, closure to visitors (ASCODR1)	This has been reviewed on sixteen occasions by Adult Social Care and Health Senior Management Team and a discussion between the Executive Director and Cabinet Member.
	The latest review on week beginning 19 October 2020 notes that revised guidelines, informed by national guidance issued on 22 July, were agreed by the Assistant Director of Public Health, Director of Adult Social Care (Deputy DASS), and Group Manager Quality & Compliance. These confirm that 1 regular visitor can attend inside or outside of the establishment with appropriate PPE and risk mitigations will be in place. The Unit Managers for each establishment are using an overarching risk assessment completed in conjunction with Health & Safety to develop their own risk management arrangements for each establishment. These revised guidelines were distributed to all DCC residential establishments on 31 July 2020.
	A letter from the Director of Adult Social Care was also distributed to all DCC residential establishments for them to send on to all nominated relatives of residents explaining the updated guidelines as well as including a copy for their reference. (The guidelines are now available on DCC's <u>website</u> ). A letter has also been sent to all homes in Derbyshire (Council and PVI

#### Table 1: Summary of officer decision record reviews.

Sector) from the Director of Public Health, explaining their enhanced role in relation to care homes.
We have now adjusted our position regarding 'one consistent visitor' in response to public health advice on 14 September 2020 which advised that a greater degree of flexibility may be permitted due to the current level of risk. As a provider we have maintained arrangements for most (unless there are exceptional circumstances) at 1 visitor per week to ensure we can accommodate visits for all that want them but the flexibility will enable these to be visits from different people. It will assist where residents have several people who normally visit them. For example, a friend may visit one week and a son/daughter the next week where this is appropriate and in accordance with the residents wishes.
An additional letter has been sent to all Care Home visitors and Managers on the 28 September 2020 from Dean Wallace Director of Public Health stating that restrictions remain unchanged at this current time, however are subject to change should numbers of infections rise causing Derbyshire to become an area listed by Public Health England's surveillance report as an 'area of intervention'. This would require an immediate move to stop visiting, except in exceptional circumstances such as end of life; in accordance with the Government's new Winter Plan for Social Care:
https://www.gov.uk/government/publications/adult- socialcare-coronavirus-covid-19-winter-plan-2020-to- 2021/adult-social-care-our-covid-19-winterplan-2020- to-2021.
This restriction has now been instigated in relation to cessation of all care home visiting within the Bolsover; Glosspdale; Chesterfield; Erewash and North East areas of Derbyshire until further notice as advised in a further letter sent from Dean Wallace, Director of Public Health on 13 October 2020. This is due to the infection rate of Covid-19 in those specific areas rapidly increasing with clusters of cases, outbreaks and sporadic cases across the districts.

	The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 2 November 2020.
Closure of Older Adults Day Centres and Cessation of service delivery for over 70's in learning disability day Services (ASCODR2)	This has been reviewed on sixteen occasions by Adult Social Care and Health Senior Management Team and a discussion between the Executive Director and Cabinet Member.
	The latest review on week beginning 19 October 2020 notes that a steering group is continuing to develop a plan for the re-opening of day centres. This review has account of the recently published Adult Social Care: COVID Winter Plan 2020- 2021.
	Three-day centres are being considered in the first phase.
	Property Services and Health and Safety are working towards the buildings being "Covid" compliant by October, but it is likely to be some weeks after that before we can safely have people using the facilities. This is especially important as we know that many people that we support within day services are very vulnerable, live with vulnerable carers and are often unable to comply with many of the other requirements that are being used to ensure social distancing and infection control. For example; staying 2 metres apart, wearing face masks, queuing, waiting outside a room or building and covering a cough or sneeze.
	Ensuring the buildings are COVID -19 compliant is only one aspect. Detailed risk assessments are being compiled which include the following examples ; the recognition of regular cleaning regimes such as surfaces and toilets and the need to train staff to complete this, the creation of individual activity boxes, the creation of groups of staff to create "bubbles", ensuring staff are able to change from outdoor clothing into clothing just to be worn within the centre and laundry of this clothing.
	The work we have done to prepare for this has revealed that; due to safety measures, there will be a significant impact on the capacity of each centre which is currently looking like only 35% of people who

attended historically will be able to attend on any one day. We are also exploring transport which has also seen a significant reduction in capacity, requires cleaning and has interdependencies with ensuring children and young people with disabilities are able to attend school.
A communication plan has been developed to ensure people who had been accessing services and/or their family / carer(s) are kept informed of this work. The steering group will continue to work with representatives from voluntary sector providers to share learning around their experiences of safe re- opening and to ensure capacity across Derbyshire.
Letters were sent out on Monday 28 September 2020 to people who use day services and their carers stating our plan to re-open 3-day service facilities across the county at Queen's Court in Buxton; Shirevale in Shirebrook; and Ambervale in Heanor. A prioritisation exercise has commenced and will be completed by the end of October. Queen's Court and Shirevale have both been signed of as COVID -19 secure with Ambervale requiring one further risk assessment due to the day centre being a component of the residential unit. However, exploration is now needed to explore the impact of Tier 2 and Tier 3 local restrictions on these arrangements.
<ul> <li>The following mitigations have been put in place since the original decision to close building-based services was approved, including:</li> <li>Regular review of older adults, and where appropriate care packages have been adjusted</li> <li>A small number of older adults who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carer's emergency plans are being offered.</li> </ul>

	The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 2 November
Closure of building based Day Centres for people with a Learning Disability (ASCODR3)	This has been reviewed on sixteen occasions by Adult Social Care and Health Senior Management Team and a discussion between the Executive Director and Cabinet Member.
	The latest review on week beginning 19 October 2020 notes that a working group has continued to explore options for the future of these services. This review has taken account of the newly published Adult Social Care: COVID Winter Plan 2020- 2021.
	A 'hub' of practitioners was established on the 17 August to progress reviews and assessments, but also co-produce the new offer with people with learning disability/Autism, their families and carers. This group of practitioners are now actively working with people with a learning disability and/or who are autistic.
	Four-day centres have been considered in the first phase.
	Parkwood, Newhall, Alderbrook and additionally No limits. Property Services and Health and Safety have ensured the buildings are COVID-19 compliant. Detailed risk assessments have been compiled which include the following examples ; the recognition of regular cleaning regimes such as surfaces and toilets and the need to train staff to complete this, the creation of individual activity boxes, the creation of groups of staff to create "bubbles", ensuring staff are able to change from outdoor clothing into clothing just to be worn within the centre and laundry of this clothing.
	The work we have done to prepare for this has revealed that; due to safety measures, there will be a significant impact on the capacity of each centre which is currently looking like only 35% of people who attended historically will be able to attend on any one day. We are also exploring transport which has also seen a significant reduction in capacity, requires cleaning and has interdependencies with ensuring

	children and young people with disabilities are able to attend school.
	It is anticipated that these centres will be able to open to reduced numbers on the 2 of November however exploration is now needed to explore the impact of Tier 2 and Tier 3 local restrictions on these arrangements.
	<ul> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of people with a learning disability or autism, and where appropriate care packages have been adjusted.</li> <li>The Parkwood Centre in Alfreton, Whitemoor in</li> </ul>
	Belper and the Outlook Centre in Long Eaton have been providing very limited emergency day service provision for those people for whom it has been identified as being appropriate to do so, with staff from other centres providing outreach services to people in place of opening a building (and in doing so following appropriate guidelines about use of PPE). In the North East, Carter Lane has been used
	<ul> <li>by two people to prevent crisis and a breakdown of the care at home. In the High Peak two people again have been supported within the Alderbrook building in order to prevent crisis.</li> <li>A small number of people with a learning disability who use building-based day services have been</li> </ul>
	<ul> <li>referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.</li> </ul>
	<ul> <li>Day centre staff have either supported outreach work or have been redeployed to Older Adults residential establishments.</li> </ul>
	The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 2 November.
Cessation of planned respite breaks services for	This has been reviewed on sixteen occasions by Adult Social Care and Health Senior Management Team and

Older Adults and people with a Learning Disability	a discussion between the Executive Director and Cabinet Member.
(ASCODR4)	The latest review on week beginning 19 October 2020 notes that following ongoing work by officers the current position is that building-based planned respite services will continue to remain closed. Emergency respite provision continues to be offered, both through building-based services or through outreach services to an individual's home where safe and appropriate to do so (in line with Government guidelines for use of PPE and infection control). There is currently no change to this position.
	<ul> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of people who need to access respite provision, and where appropriate care packages have been adjusted</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase and therefore their ability to have any respite reduce as a result of day centre provision being closed and cessation of planned respite within residential care. Carers emergency plans are being offered.</li> </ul>
	The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 2 November 2020.
Fire Risk Mitigation Work (ASCODR6)	This has been reviewed on sixteen occasions by Adult Social Care and Health Senior Management Team and a discussion between the Executive Director and Cabinet Member.
	The latest review on week beginning 19 October 2020 notes that following ongoing work by officers. The current position is that the majority of scheduled work in 'Phase One' has taken place across the homes for older people estate.
	Technical Fire Risk assessments continue to be undertaken to ensure all mitigations have been put in place.

	A review of night staff arrangements has also been undertaken to ensure that safe staffing levels can be maintained during planned works. These levels are being reviewed weekly with Service Managers and Group Managers responsible for the establishments. As part of the mitigation works, Fire Risk Assessors have been instructed to check off the phase 1 works and also highlight any further 'wear & tear' issues, so these can also be addressed. This has been completed
	and any additional items have been issued to the Business Unit for action.
	Although most homes are now moving into phase 2 of works to be completed, the completion dates are estimates. Our Covid risk assessments allow the home time to deep clean and relocate the residents as progress is made from wing to wing at each Home. This process leads to standing time of at least 72 hours at each home, but can be nearer a week, which in turn delays the completion date. Discussion is currently ongoing as to whether this is necessary and whether it is aligned with current Government guidance. There obviously may also be outbreaks of Covid in the Homes which again delay completion. Phase 2 follows on from the revised Technical Fire Risk Assessment's and any work identified in these.
	There was 1 identified home where fire doors were still to be completed, which is Rowthorne HOP in Swanwick There is now an estimated completion date for the fire doors of 18 December 2020. All fire alarms in phase 1 are completed and staffing continues to be maintained at safe levels.
	The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 2 November 2020.
Financial Charging	This has been reviewed on fifteen occasions by Adult Social Care and Health Senior Management Team and a discussion between the Executive Director and Cabinet Member.
	The latest review on week beginning 19 October 2020 notes that following ongoing work by officers, the

	current position is that these interim charging arrangements need to remain in place to reflect that provision delivered by Derbyshire County Council or private and independent sector providers may not be fully operational or that a person's support requirements has changed. We are continuing to issue payments to providers, for example for a day service as if the person is attending, however we are not charging the person as they have not attended. This means we are doing what we can to support providers whilst services remain closed or have limited operational activity due to social distancing requirements needing to remain in place. There is currently no change to this position.
	The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 2 November 2020.
Shared Lives carers additional payments	This has been reviewed on fifteen occasions by Adult Social Care and Health Senior Management Team and a discussion between the Executive Director and Cabinet Member.
	The latest review on week beginning 19 October 2020 notes that following ongoing work by officers the current position is that the additional payments to Shared Lives carers need to remain in place for a further period. This review has taken account of the newly published Adult Social Care: COVID Winter Plan 2020- 2021.
	Payments to full time-Shared Lives carers will continue at £40 per week and short break and day support Shared Lives carers will continue to receive the amount they ordinarily earn. Officers are liaising with carers who may be returning to work to consider if any additional support needs to be put in place instead of providing this payment, and for full time carers we are seeking to liaise with them in terms of accessing respite provision if required. There is no change to this position.
	The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 2 November 2020

### 3. Feedback from Principal Social Worker

The Principal Social Worker has been engaged and consulted with over the initial decisions and has reviewed these latest updates. The Principal Social Worker is satisfied that the original decisions have been made with due regard for the Department of Health and Social Care Ethical Framework. Where appropriate Care Act easement guidance has been considered and formed part of the decision-making process. The Principal Social Worker is aware of the review processes in place.

#### 4. Financial Considerations

As part of the urgent officer decision-making process, regard has been had to financial implications and these are detailed where appropriate on the original Officer Decisions.

#### 5. Human Resources Considerations

As part of the urgent officer decision-making process, regard has been had to human resources implications and these are detailed where appropriate on the original Officer Decisions.

#### 6. Legal Considerations

The reviews of the Officer Decisions made under powers delegated to officers in accordance with the Constitution have ensured that timely consideration is given to the necessity and proportionality of the continuation of those actions outlined in the Officer Decision Records.

The Council's Constitution provides that "notwithstanding any other provision of the Constitution Strategic Directors shall have the power, after discussion, if practicable, with the Leader of the Council or the relevant Cabinet Member or Chair, to take such actions deemed to be necessary and expedient in matters requiring urgent consideration and which, because of the timescale involved, or the need to safeguard the interests of the County Council, cannot be dealt with by submission to the next following meeting of the Council, Cabinet, Cabinet Member or Committee."

The preparation of an Equalities Impact Assessment in relation to all the Officer Decisions made using urgent delegated powers has been undertaken and will continue to inform decision making.

# 7. Equality implications

As part of the urgent officer decision making process, regard has been given to equality implications within the demand time scales applying. A consolidated Equality Impact Assessment is in development and was reported to the 4 June 2020 Cabinet meeting. Specific EIAs in relation to the decisions that affect visiting restrictions at older people's care homes, the closure of day centres and the closure of respite provision have been developed alongside a more comprehensive covering report.

# 8. Other Considerations

In preparing this report the relevance of the following factors has been considered: Social Value, Human Rights, equality of opportunity, health, environmental, transport, property, social value and crime and disorder considerations.

# 9. Background Papers

- Officer Decision Records considered by Cabinet on 23 April 2020, 14 May 2020 and 4 June 2020 and published on the county council website.
- Officer Decision Record considered by Cabinet Member 25 June 2020 and published on the county council website.
- Decision making process during Covid Epidemic report to Cabinet 4 June 2020
- Review of urgent officer decisions taken to support COVID-19 Response report to Cabinet Member 11, 25 June and 9 and 24 July 2020.
- <u>Cabinet Report 30 July and associated Equality Impact Assessments</u>
- Equality Impact Analysis Urgent decisions in relation to council services, functions and assistance

# 10. Key Decision

As indicated in reports

# 11. Is it required that the Call-in period be waived in respect of the decisions being proposed within this report?

No

### **12.** Officer's Recommendation

The Cabinet Member for Adult Social Care and Health is asked to:

- i. Note the review of decisions made under urgent delegated powers arising from the COVID-19 Pandemic; and
- **ii.** Note that future review decisions will be made on a fortnightly basis by the Cabinet Member for Adult Care.

#### Helen Jones Executive Director – Adult Social Care & Health County Hall Matlock

# Appendix 1 – Copy of Officer Decision Records

# DERBYSHIRE COUNTY COUNCIL

# OFFICER DECISION AND DECISION REVIEW RECORD

Officer: Helen Jones		Service: Adult Social Care
Delegated Power Being Exercised: Significant management decisions which could have an adverse or controversial impact on the delivery of services or achievement of agreed targets		
Residential Care		
Subject of Decision: (i.e. services affected)	Adult Social Care Residential Homes for Older People, closure to visitors	
Is this a review of a decision? If so, what was the date of the original decision?	Yes, this is a review of the decision taken on 20 March 2020	
Key decision? If so have Democratic Services been notified?	communities livin	gnificant in terms of its effects on g or working in an area comprising toral divisions in the county area.
Decision Taken (specify precise details, including	Decision taken o visits from friends	n 20/3/20 to cease to allow general s and family.
the period over	<b>Review process</b>	
which the decision will be in place and when it will be (further) reviewed):	by SMT and Cab	ct to a minimum of fortnightly review inet Member, being reported to on a fortnightly basis.
Reasons for the Decision (specify all reasons for taking the decisions including where necessary reference to Council	advised that peop to self –isolate. T government as to	ice at the start of the pandemic ole aged 70 and over were required the expectation of further advice from o implications for care homes was with none arriving to inform this initial
policy and anticipated impact of the decision)	(DPH) and the w and the interpreta	rrch from the Director of Public Health ritten guidance updated on 20.3.2020 ation provided by the DPH, from ceived from Public Health England is

Where the decision is subject to statutory guidance please state how this has been taken into consideration.	that the words "strongly advised" meant, that we should I put visiting restrictions to homes for older people in place.
Alternative Options Considered (if appropriate) and reasons for rejection of other options	We considered keeping the homes open to restricted visitors (friends and families only), but this seemed insufficient in the light of the guidance and advice received. We considered further social distancing measures. These were to be a letter, to friends/ relatives advising them of the risks, asking them to consider their position and reminding them of hygiene and social distancing measures and the potential to visit outside of the home. This was in fact the position agreed at the 8.30 meeting on the 20.2.2020, however, we reverted subsequently after the advice from the DPH and formally changed the decision at a specially reconvened ASC Gold later in the day. Minutes of both meetings are available.
Has a risk assessment been conducted- if so what are the potential adverse impacts identified and how will these be mitigated	A risk assessment was not undertaken as the decision was taken urgently in response to national guidance issued by the Government in relation to the COVID-19 Pandemic. Subsequently some adverse impacts have been identified and these have been mitigated against – e.g. by ensuring all DCC HOPs and CCC's have access to Skype technology so family members can keep in touch.
	Further mitigations have now been developed to allow visiting to take place in prescribed and limited circumstances as detailed in the SMT update section to this ODR. This reflects changing government guidance both in relation to the easing of the lockdown from 4 July 2020 (which does permit limited contact with other people, but with the importance of keeping your distance from people not in your household) and guidance issued on 22 July 2020 on visiting care homes during coronavirus. From 6 July structured, scheduled visits can now take place outdoors (where possible). This will continue to be reviewed regularly to take account of the local and national circumstances and any further revised guidance. A quick decision may be required in the

	event of a second spike or localised outbreak to retract these arrangements and return to restricting all visits to residential care homes.
Would the decision normally have been the subject of consultation with service users and the public. If so, explain why this is not practicable and the steps that have or will be taken to communicate he decision	Yes, this decision would have been subject to consultation as it would potentially adversely impact on family members, carers and friends of the individual in the home, as well as the person living in the care establishment. This decision had to balance the need to consult with the increased risk to vulnerable groups. Consultation did not take place due to national advice being issued from the Government regarding the COVID-19 pandemic response which stated that vulnerable groups needed to undertake social distancing to protect their health and wellbeing. Therefore, an urgent decision needed to be taken.
Has any adverse impact on groups with protected characteristics been identified and if so, how will these be mitigated?	The decision will have had an impact on the people accessing care; their families and carers and staff employed to provide direct care services. The temporary restrictions to the service, brings with it the potential for further risks to those currently using and those needing the service, since it will be more difficult in some ways to monitor well-being, and identify changes in needs, without the fundamental role family and friends provide in advocating on behalf of, and interpreting the needs of their loved ones. It is also likely to be the case that many of those who visit their loved ones and friends within our care homes may be less likely to be connected digitally, so the usual alternative means of providing services, is available to a lesser degree.
Background/Report s/Information considered and attached (including Legal, HR, Financial and other considerations as required))	The guidance which initially supported the decision is: <u>https://www.gov.uk/government/publications/covid-19-guidance-on-social-distancing-and-for-vulnerable-people/guidance-on-social-distancing-for-everyone-in-the-uk-and-protecting-older-people-and-vulnerable-adults</u> Revisions have been made to the visiting
	arrangements following the publication of this guidance: https://www.gov.uk/government/publications/staying-

alert-and-safe-social-distancing/staying-alert-and-
safe-social-distancing-after-4-july

Further revisions have been made to the visiting arrangements following the publication of this guidance on 22 July 2020:

https://www.gov.uk/government/publications/visitingcare-homes-during-coronavirus

Further revisions can be made with immediate effect to the visiting arrangements should local infection levels rise; in accordance with the publication of this plan on 18 September 2020:

https://www.gov.uk/government/publications/adultsocialcare-coronavirus-covid-19-winter-plan-2020-to-2021/adult-social-care-our-covid-19-winterplan-2020-to-2021.

# Feedback on original Officer Decision:

## **Principal Social Worker**

The Principal Social Worker has been engaged and consulted with this decision. The Principal Social Worker is satisfied this decision has been informed by Government advice for residential care and supported living guidance which states:

'How care homes can minimise the risks of transmission?

Care home providers should stop all visits to residents from friends and family. Medical staff and delivery couriers can still visit, but you should leave a hand sanitiser by the entrance and ask them to wash their hands as soon as they enter the building.'

The Principal Social Worker is satisfied that the decision maker has shown due regard for balancing the impact on Human Rights Act Article 8, Care Act 2014 Wellbeing Principle and the Department of Health and Social Care Ethical Framework when reaching this decision.

	All Adult Social Care homes have been issued with a laptop and staff are supporting remote contact with family and friends via technology including telephone, videos, email and Skype so that essential family contact and links are maintained. All residents have person centred support plans and personal service plans that identify important others and contingency plans developed to ensure contact is promoted.
	<b>Finance</b> There are no additional costs associated with this decision.
	Human Resources
	Legal Decision is not time limited – would be beneficial to indicate a review date.
	Response: This decision will be reviewed every two weeks by SMT as part of RODR process and this will be referenced in Cabinet Report as mitigation
	Decision has HR implications (Article 8 – family life) report should detail how these rights have been balanced and how residents might be supported in having contact with friends and family, otherwise than direct contact.
	Response: This is referenced via mitigations provided via Skype and it is acknowledged that this an issue, however it is felt important in the current climate that this has to be balanced against an individual's wellbeing and the risks to a person's health if visiting is permitted within a home increasing chances of transmission of the disease.
Consultation with relevant Cabinet Member (s) –	This took place with Cllr Wharmby by phone on 20 <sup>th</sup> March 2020. Consultation with Cllr Wharmby on Review
please note this is obligatory.	19/05/2020 Consultation with Cllr Wharmby on Review 27/05/2020 Consultation with Cllr Wharmby at Cabinet Member
	Consultation with Cllr Wharmby at Cabinet Member Committee <u>11/06/2020</u> , <u>25/06/2020</u> , 09/07/2020,

	<u>24/07/2020</u> and <u>06/08/2020</u> , <u>03/09/2020</u> , <u>17/09/2020</u> , <u>01/10/2020</u> , <u>15/10/2020</u> , <u>29/10/2020</u>
Decision:	This has been reviewed on sixteen occasions by Adult Social Care and Health Senior Management Team and a discussion between the Executive Director and Cabinet Member.
	The latest review on week beginning 19 October 2020 notes that revised guidelines, informed by national guidance issued on 22 July, were agreed by the Assistant Director of Public Health, Director of Adult Social Care (Deputy DASS), and Group Manager Quality & Compliance. These confirm that 1 regular visitor can attend inside or outside of the establishment with appropriate PPE and risk mitigations will be in place. The Unit Managers for each establishment are using an overarching risk assessment completed in conjunction with Health & Safety to develop their own risk management arrangements for each establishment. These revised guidelines were distributed to all DCC residential establishments on 31 July 2020.
	A letter from the Director of Adult Social Care was also distributed to all DCC residential establishments for them to send on to all nominated relatives of residents explaining the updated guidelines as well as including a copy for their reference. (The guidelines are now available on DCC's <u>website</u> ). A letter has also been sent to all homes in Derbyshire (Council and PVI Sector) from the Director of Public Health, explaining their enhanced role in relation to care homes.
	We have now adjusted our position regarding 'one consistent visitor' in response to public health advice on 14 September 2020 which advised that a greater degree of flexibility may be permitted due to the current level of risk. As a provider we have maintained arrangements for most (unless there are exceptional circumstances) at 1 visitor per week to ensure we can accommodate visits for all that want them but the flexibility will enable these to be visits from different people. It will assist where residents have several people who normally visit them. For example, a friend

may visit one week and a son/ d week where this is appropriate a the residents wishes.	•
An additional letter has been set visitors and Managers on the 28 from Dean Wallace Director of F that restrictions remain unchang time, however are subject to cha of infections rise causing Derby area listed by Public Health Eng report as an 'area of intervention an immediate move to stop visiti exceptional circumstances such accordance with the Government for Social Care: <u>https://www.gov.uk/government/socialcare-coronavirus-covid-19</u> 2021/adult-social-care-our-covid to-2021.	September 2020 Public Health stating ed at this current ange should numbers shire to become an land's surveillance n'. This would require ing, except in as end of life; in nt's new Winter Plan
This restriction has now been in cessation of all care home visitin Glosspdale; Chesterfield; Erewa areas of Derbyshire until further further letter sent from Dean Wa Public Health on 13 October 202 infection rate of Covid-19 in thos rapidly increasing with clusters of and sporadic cases across the o	ng within the Bolsover; ash and North East notice as advised in a allace, Director of 20. This is due to the se specific areas of cases, outbreaks districts.
The next review of this decision Adult Care Senior Management beginning 2 November 2020.	· · ·
Signature and Date: Simon Stevens 20/03/2020	

# DERBYSHIRE COUNTY COUNCIL

# OFFICER DECISION AND DECISION REVIEW RECORD

Officer: Simon Stevens	Service: Adult Social Care		
Delegated Power Being Exercised: Significant management decisions w			
	r controversial impact on the delivery of services or		
achievement of agreed targets			
Day Care - Temporary C	Day Care - Temporary Closure / cessation of Service		
Subject of Decision:	Service closure – Older Adults Day Centres		
(i.e. services affected)			
Is this a review of a	Yes, original decision was taken on 20/03/2020		
decision? If so, what			
was the date of the			
original decision?	Vee it will be significant in terms of its offects on		
Key decision? If so have Democratic	Yes – it will be significant in terms of its effects on communities living or working in an area		
Services been notified?	comprising two or more electoral divisions in the		
	county area.		
Decision Taken	Closure of Older Adults Day Centres with effect		
(specify precise details,	from 5pm on 20/03/2020. Cessation of service		
including the period	delivery for people aged over 70 in LD Day		
over which the decision	Services with effect from 5pm on 20/03/2020		
will be in place and			
when it will be (further)	Review process		
reviewed):	Decision is subject to a minimum of fortnightly		
	review by SMT and Cabinet Member, being reported to Cabinet Member on a fortnightly basis.		
	reported to Cabinet Member on a fortrightly basis.		
Reasons for the	Government and PHE advice in relation to		
Decision (specify all	reducing the risk of infection spread in relation to		
reasons for taking the	COVID-19 states that those over 70 should self-		
decisions including	isolate and from 4 July should seek to minimise		
where necessary	contact with people from other households.		
reference to Council			
policy and anticipated impact of the decision)	As the vast majority of users of our older adult's		
Where the decision is	day centres are over 70 years old it is not possible to continue to operate those services as		
subject to statutory	individuals self-isolate to adhere with social		
guidance please state	distancing requirements.		
how this has been	5 - 1		
taken into	Although there are small numbers of people aged		
consideration.	under 70 attending the centres they are also likely		
	to fall into the category of having an underlying		

	<ul> <li>'high risk' health condition that means they are advised to strongly adhere to social distancing guidelines and reduce contact with others outside of their household.</li> <li>To support the Government guidance for people aged 70 and over to self-isolate and maintain social distancing it is appropriate that our day centres for older adults remain closed and we avoid bringing groups of six or more people together in a closed environment.</li> </ul>
	Similarly we need to cease the attendance for those aged over 70 attending out learning disability day services so that we can follow Government guidance and protect those individuals, other service users and staff from increased risk.
	From 4 July onwards it is considered appropriate to maintain this position as individuals are advised to limit contact with other people and social distancing measures need to be maintained.
Alternative Options Considered (if appropriate) and reasons for rejection of other options	All individuals have been assessed in relation to ongoing alternative support to enable them to manage without their day centre service. Monitoring of the wellbeing of individuals will also be undertaken during the closure period. Additional support is being offered to Carers where appropriate.
	From 4 July onwards consideration is being given to linking in with local community activity created by the Community Response Hub, technology solutions and outdoor activities as alternative forms of provision for individuals where this is appropriate.
Has a risk assessment been conducted- if so what are the potential adverse impacts identified and how will these be mitigated	Individual risk assessments have been undertaken in relation to this decision and concerns relating to long term planning, carer support, carer breakdown, provision of emergency respite if appropriate and alternative arrangements are being considered.

Would the decision normally have been the subject of consultation with service users and the public. If so, explain why this is not practicable and the steps that have or will be taken to communicate he decision	These risk assessments are being reviewed on a regular basis to check that they remain appropriate in line with national guidance and consideration of the range of support available as lockdown measures are eased. Yes, it would have been subject to consultation with service users. Consultation did not take place due to national advice being issued from the Government regarding the COVID-19 pandemic response which stated that vulnerable groups needed to undertake social distancing to protect their health and wellbeing. Therefore, an urgent decision needed to be taken.
Has any adverse impact on groups with protected characteristics been identified and if so, how will these be mitigated?	An Equality Impact Analysis has been undertaken and identified that the decision will have had an impact on both older people and their families and carers. This EIA was completed on 30 June and is being kept under review. The temporary suspension of the service, and the ongoing assessment of older people's care packages brings with it the potential for further risks to those who were attending the service. However, this risk needs to balance with the risk of infection from COVID-19 and adherence to national guidelines.
	Mitigations have been put in place through the regular reviews, and where appropriate care packages have been adjusted to accommodate the temporary closure of the building-based day services. The Community Response Unit, established by the County Council and a range of voluntary organisations and local businesses, has also been established to make sure vulnerable residents are supported through the coronavirus outbreak. A small number of older adults who use building-based day services have been referred to and have made use of the Community Response Unit's services.

Background/Reports/In formation considered and attached (including Legal, HR, Financial and other considerations as required))	Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered. The Council continues to review the access restrictions imposed on all its buildings in line with national guidance concerning social distancing and self-isolation requirements for vulnerable people. Staff have been temporarily redeployed to support other service areas responding to the COVID-19 pressures <b>Feedback in relation to original Officer</b> <b>decision</b> <b>Legal</b> Decision is not time limited, if the issue persists in the longer term then report would be beneficial to highlight longer term strategy to manage the needs of the affected cohort. Response: Two week review process is now in place and captured on RODR pro forma ODR indicates that individual assessments are to be undertaken to ensure affected person receive the support necessary – update and assurance could be given in the report to confirm timescales
	and outcomes for these assessments Response: This will be detailed in Cabinet report and RODR document, but reviews have taken place and are being actively reviewed by P&P teams every two weeks. If appropriate following an initial RAG rated assessment social work teams are contacting some individuals on a daily basis to check there is no significant change in their circumstances that may require consideration and mitigation.

	Principal Social Worker The Principal Social Worker has been engaged and consulted with this decision. The Principal Social Worker is satisfied that this decision has been made with due regard for the Department of Health and Social Care Ethical Framework. Whilst this decision was informed by the Government's guidance about social distancing, full consideration has been given to contingency discussions and planning for alternative support evidenced by the statements:
	'All individuals will be assessed as to whether they require ongoing alternative support to enable them to manage without their day centre service and this will be provided.'
	'Monitoring of the wellbeing of individuals will also be undertaken during the closure period.'
	Co-funding contributions will be suspended for people whose only service is day care, but will continue for people who access other community- based services.
	<b>Finance</b> It is estimated that the department will lose approximately £2,800 per week in co-funding contributions. This loss of income will be met from the COVID-19 Emergency Grant.
	Human Resources Staff will be temporarily redeployed to support other service areas responding to the COVID-19 pressures.
Consultation with relevant Cabinet Member (s) – please note this is obligatory.	Discussion with Cllr Jean Wharmby on 19/03/2020 Consultation with Cllr Wharmby on Review 19/05/2020 Consultation with Cllr Wharmby on Review 27/05/2020 Consultation with Cllr Wharmby at Cabinet Member Committee <u>11/06/2020</u> , <u>25/06/2020</u> , <u>09/07/2020</u> , <u>24/07/2020</u> and <u>06/08/2020</u> ,

	03/09/2020, 17/09/2020, 01/10/2020, 15/10/2020,
	29/10/2020
Decision:	Agreed
	Review agreed by CMT 07/04/2020 and SMT
	08/04/2020
	Review by SMT 22/04/2020, 06/05/2020,
	21/05/2020:
	It is considered necessary to keep the closure of
	day centre provision in place due to ongoing social
	distancing requirements in line with national
	Government guidance. Clients who would
	normally attend a day centre have had their care package reviewed and it is continuing to be
	reviewed on a minimum of a fortnightly basis to
	check that no additional support is required as an
	alternative to the support which would have
	normally been received via attendance at a day
	centre. Derbyshire Carers Association is also
	offering support to carers who may have seen
	their caring duties increase as a result of day
	centre provision being closed and carers
	emergency plans are being offered.
	Review by SMT 04/06/2020, 11/06/2020,
	18/06/2020:
	It is considered necessary to keep the closure of
	day centre provision in place due to ongoing social
	distancing requirements in line with national
	Government guidance that prohibits people from
	meeting indoors in large groups. Clients who
	would normally attend a day centre have had their care package reviewed and it is continuing to be
	reviewed on a minimum of a fortnightly basis to
	check that no additional support is required as an
	alternative to the support which would have
	normally been received via attendance at a day
	centre. Derbyshire Carers Association is also
	offering support to carers who may have seen
	their caring duties increase as a result of day
	centre provision being closed and carers
	emergency plans are being offered.
	Officers are activally accoring antions to acc
	Officers are actively scoping options to see
	whether individuals who would normally attend a

day centre can be offered alternative provision which would involve activities based outdoors in line with current social distancing requirements. This needs to be considered on a case by case basis in order to take into account a range of factors specific to an individual that may dictate whether this is feasible as individuals in the shielded group have greater restrictions still in place.
<b>Review by SMT 02/07/2020:</b> It is considered necessary to keep the closure of day centre provision in place due to ongoing social distancing requirements in line with national Government guidance that prohibits people from meeting indoors in large groups.
Ongoing work is to consider how these services are re-opened safely and consideration is required in several areas. It will not be possible for all services to resume at the same time or at the same levels of attendance as pre-pandemic.
Social distancing, even if relaxed, will remain a feature within the Country for some time and infection control measures will be required to reduce risk of exposure to COVID – 19 for people who attend these services.
Many of the buildings used as day centres have not been designed with this in mind, as historically the ethos of the offer is the facilitation of group activity for older people to reduce isolation and increase companionship.
Detailed risk assessments are required to ensure measures can be put in place to safeguard those who attend, staff and informal carers. The services will not be able to support the same number of people and given the vulnerability of those who attend additional precautions will need to be taken.
Consideration is being given to linking in with local community activity created by the Community

Response Hub, technology solutions and outdoor activities as alternative forms of provision for individuals where this is appropriate.
<b>Review by SMT 16/07/2020:</b> following ongoing work by officers the current position is that building-based day services will remain closed due to the national government guidance advised against gatherings in indoor spaces unless appropriate social distancing can be maintained and limiting contact with people from outside a household.
<ul> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of older adults, and where appropriate care packages have been adjusted</li> <li>A small number of older adults who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.</li> <li>Ongoing work is to consider how these services are re-opened safely and consideration is required in several areas. It will not be possible for all services to resume at the same time or at the same levels of attendance as pre-pandemic.</li> </ul>
Review by SMT 30/07/2020: The latest review notes that a steering group is continuing to develop a plan for the re-opening of day centres. Initial work has included a desktop-based risk assessment and ranking of establishments to identify which could potentially open as part of a phased-approach; and working with voluntary sector providers to share learning around their experiences of safe re-opening. Whilst this work is ongoing the current position is
Whilst this work is ongoing the current position is that building-based day services will remain

<ul> <li>closed due to the national government guidance advised against gatherings in indoor spaces unless appropriate social distancing can be maintained and limiting contact with people from outside a household.</li> <li>The following mitigations have been put in place since the original decision was approved, including: <ul> <li>Regular review of older adults, and where appropriate care packages have been adjusted</li> <li>A small number of older adults who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre</li> </ul> </li> </ul>
<ul> <li>provision being closed and carers emergency plans are being offered.</li> <li>A working group has been developed including providers in the private, voluntary and independent sector to map out a process which will explore and establish the options for ongoing safe provision of service.</li> </ul>
<b>Review by SMT 12/08/2020</b> : noted that a steering group is continuing to develop a plan for the re- opening of day centres. A phased approach is being considered, with site visits being planned to examine further issues relating to safe use of the buildings, and storage of cleaning equipment. A comms plan is also being developed to ensure people who had been accessing services and/or their family / carer(s) are kept informed of this work. The steering group continues to work with representatives from voluntary sector providers to share learning around their experiences of safe re- opening.
Whilst this work is ongoing the current position is that building-based day services will remain closed due to the national government guidance advised against gatherings in indoor spaces unless appropriate social distancing can be

maintained and limiting contact with people from outside a household.
<ul> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of older adults, and where appropriate care packages have been adjusted</li> <li>A small number of older adults who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.</li> <li>A working group has been developed including providers in the private, voluntary and independent sector to map out a process which will explore and establish the options for ongoing safe provision of service.</li> </ul>
Social distancing, even if relaxed, will remain a feature within the Country for some time and infection control measures will be required to reduce risk of exposure to COVID – 19 for people who attend these services.
Many of the buildings used as day centres have not been designed with this in mind, as historically the ethos of the offer is the facilitation of group activity for older people to reduce isolation and increase companionship.
Detailed risk assessments are required to ensure measures can be put in place to safeguard those who attend, staff and informal carers.
The services will not be able to support the same number of people and given the vulnerability of those who attend additional precautions will need to be taken.

Review by SMT on week beginning 24 August
2020 notes that a steering group is continuing to
develop a plan for the re-opening of day centres.
A phased approach is being considered, with site
visits being planned to examine further issues
relating to safe use of the buildings, and storage of
cleaning equipment. A comms plan is also being
developed to ensure people who had been
accessing services and/or their family / carer(s)
are kept informed of this work. The steering group
continues to work with representatives from
voluntary sector providers to share learning
around their experiences of safe re-opening.
Whilst this work is ongoing the current position is
that the majority of building-based day services
will remain closed due to the national government
guidance advised against gatherings in indoor
spaces unless appropriate social distancing can
be maintained and limiting contact with people
from outside a household. However, options are
being explored with the potential of opening three-
day service buildings for Older Adults and three
day service buildings for people with a Learning
Disability across the County. The aim if possible
is to open these by 4 October 2020. Taking into
consideration government guidance regarding
distancing and gatherings within indoor spaces,
this plan will allow for 35% capacity to run. Adult
Social Care is working very closely with the
private, voluntary and independent sector to
establish what an offer of community outreach
could look like for those who are unable to be
accommodated within the building-based capacity.
The following mitigations have been put in place
since the original decision to close building-based
services was approved, including:
Regular review of older adults, and where     appropriate care packages have been adjusted
<ul> <li>appropriate care packages have been adjusted</li> <li>A small number of older adults who use</li> </ul>
<ul> <li>A small humber of older adults who use building-based day services have been referred</li> </ul>
to and have made use of the Community
Response Unit's services.
<ul> <li>Derbyshire Carers Association has continued to</li> </ul>
offer support to carers who may have seen their
שלים שלים ביות האומי המינים אווים היום אווים

<ul> <li>caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.</li> <li>A working group has been developed including providers in the private, voluntary and independent sector to map out a process which will explore and establish the options for ongoing safe provision of service.</li> <li>A hub has now been created with the aim of assisting the development of plans to maximise our offer of support taking into account the restrictions and guidance still in place. Once plans are finalised staff can be redeployed effectively.</li> </ul>
Social distancing, even if relaxed, will remain a feature within the Country for some time and infection control measures will be required to reduce risk of exposure to COVID – 19 for people who attend these services.
Many of the buildings used as day centres have not been designed, as historically the ethos of the offer is the facilitation of group activity for older people to reduce isolation and increase companionship.
Detailed risk assessments are required to ensure measures can be put in place to safeguard those who attend, staff and informal carers.
The services will not be able to support the same number of people and given the vulnerability of those who attend additional precautions will need to be taken.
The next review of this decision will take place by Adult Care Senior Management Team on 10 September 2020.
Review by SMT on week beginning 7 September 2020 notes that a steering group is continuing to develop a plan for the re-opening of day centres.

Social distancing, even with the current relaxations, will remain a feature within the Country for some time and infection control measures will be required to reduce risk of exposure to COVID – 19 for people who attend these services.
Many of the buildings used as day centres have not been designed, with this in mind, as historically the ethos of the offer is the facilitation of group activity for older people to reduce isolation and increase companionship.
A phased approach is being considered, with site visits being planned to examine further issues relating to safe use of the buildings, and storage of cleaning equipment.
A communication plan is also being developed to ensure people who had been accessing services and/or their family / carer(s) are kept informed of this work. The steering group continues to work with representatives from voluntary sector providers to share learning around their experiences of safe re-opening.
Options are being explored with the potential of opening three-day service buildings for Older Adults The aim, if possible, is to open these by early October 2020. Taking into consideration government guidance regarding distancing and gatherings within indoor spaces, this plan will allow for approximately a 35% capacity. Work is now underway to explore who should access this capacity and the co-dependency of transport arrangements. We are going to write to all people and / or their family/ carers who accessed this service historically to explain this work with the letters arriving with people during week of 7 September 2020.
The following mitigations have been put in place since the original decision to close building-based services was approved, including:

<ul> <li>Regular review of older adults, and where appropriate care packages have been adjusted</li> <li>A small number of older adults who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.</li> </ul>
The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 21 September 2020.
Review by SMT on week beginning 21 September 2020 notes that a steering group is continuing to develop a plan for the re-opening of day centres. Currently work is underway in order to get day services open as soon as is safely possible to do so. The aim is to open three by the beginning of November with the rest following shortly after. This is of course subject to any local changes due to the ongoing pandemic.
Social distancing, will remain a feature within the Country for some time and infection control measures will be required to reduce risk of exposure to COVID – 19 for people who attend these services.
Many of the buildings used as day centres have not been designed, with this in mind, as historically the ethos of the offer is the facilitation of group activity for older people to reduce isolation and increase companionship.
A phased approach is being considered, with site visits being planned to examine further issues relating to safe use of the buildings, and storage of cleaning equipment.
A communication plan is also being developed to ensure people who had been accessing services

and/or their family / carer(s) are kept informed of this work. The steering group will continue to work with representatives from voluntary sector providers to share learning around their experiences of safe re-opening if and when this is permitted and safe to do so. Taking into consideration government guidance regarding distancing and gatherings within indoor spaces, the plan being explored would allow for approximately a 35% capacity. Work is now
underway to explore who should access this capacity and the co-dependency of transport arrangements.
Communications planned to be published week of 7 September 2020, including letters, had been paused whilst clarification was sought on the implementation of the new Laws arising from the introduction of the 'rule of six', which we now know day services are exempt from.
<ul> <li>The following mitigations have been put in place since the original decision to close building-based services was approved, including:</li> <li>Regular review of older adults, and where appropriate care packages have been adjusted</li> <li>A small number of older adults who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carer's emergency plans are being offered.</li> </ul>
The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 05 October 2020.
Review by SMT on week beginning 05 October 2020 notes that Three day centres are being considered in the first phase.

Property Services and Health and Safety are working towards the buildings being "Covid" compliant by October, but it is likely to be some weeks after that before we can safely have people using the facilities. This is especially important as we know that many people that we support within day services are very vulnerable, live with vulnerable carers and are often unable to comply with many of the other requirements that are being used to ensure social distancing and infection control. For example; staying 2 metres apart, wearing face masks, queuing, waiting outside a room or building and covering a cough or sneeze.
Ensuring the buildings are COVID -19 compliant is only one aspect. Detailed risk assessments are being compiled which include the following examples ; the recognition of regular cleaning regimes such as surfaces and toilets and the need to train staff to complete this, the creation of individual activity boxes, the creation of groups of staff to create "bubbles", ensuring staff are able to change from outdoor clothing into clothing just to be worn within the centre and laundry of this clothing.
The work we have done to prepare for this has revealed that; due to safety measures, there will be a significant impact on the capacity of each centre which is currently looking like only 35% of people who attended historically will be able to attend on any one day. We are also exploring transport which has also seen a significant reduction in capacity, requires cleaning and has interdependencies with ensuring children and young people with disabilities are able to attend school.
A communication plan has been developed to ensure people who had been accessing services and/or their family / carer(s) are kept informed of this work. The steering group will continue to work with representatives from voluntary sector providers to share learning around their

experiences of safe re-opening if and when this is permitted and safe to do so.
Letters were sent out on Monday 28 September 2020 to people who use day services and their carers stating our plan to re-open 3-day service facilities across the county at Queen's Court in Buxton; Shirevale in Shirebrook; and Ambervale in Heanor. A prioritisation exercise will commence week beginning 05 October 2020.
The following mitigations have been put in place since the original decision to close building-based services was approved, including:
<ul> <li>Regular review of older adults, and where appropriate care packages have been adjusted</li> <li>A small number of older adults who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carer's emergency plans are being offered.</li> </ul>
The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 19 October 2020 and will take account of the newly published Adult Social Care: COVID Winter Plan 2020- 2021.
<b>Review by SMT 19 October 2020 notes that:</b> The latest review on week beginning 19 <sup>th</sup> October 2020 notes that a steering group is continuing to develop a plan for the re-opening of day centres. This review has account of the recently published Adult Social Care: COVID Winter Plan 2020-2021.
Three-day centres are being considered in the first phase. Property Services and Health and Safety are working towards the buildings being "Covid" compliant by October, but it is likely to be some

weeks after that before we can safely have people using the facilities. This is especially important as we know that many people that we support within day services are very vulnerable, live with vulnerable carers and are often unable to comply with many of the other requirements that are being used to ensure social distancing and infection control. For example; staying 2 metres apart, wearing face masks, queuing, waiting outside a room or building and covering a cough or sneeze.
Ensuring the buildings are COVID -19 compliant is only one aspect. Detailed risk assessments are being compiled which include the following examples ; the recognition of regular cleaning regimes such as surfaces and toilets and the need to train staff to complete this, the creation of individual activity boxes, the creation of groups of staff to create "bubbles", ensuring staff are able to change from outdoor clothing into clothing just to be worn within the centre and laundry of this clothing.
The work we have done to prepare for this has revealed that; due to safety measures, there will be a significant impact on the capacity of each centre which is currently looking like only 35% of people who attended historically will be able to attend on any one day. We are also exploring transport which has also seen a significant reduction in capacity, requires cleaning and has interdependencies with ensuring children and young people with disabilities are able to attend school.
A communication plan has been developed to ensure people who had been accessing services and/or their family / carer(s) are kept informed of this work. The steering group will continue to work with representatives from voluntary sector providers to share learning around their experiences of safe re-opening and to ensure capacity across Derbyshire.

	Letters were sent out on Monday 28 September 2020 to people who use day services and their carers stating our plan to re-open 3-day service facilities across the county at Queen's Court in Buxton; Shirevale in Shirebrook; and Ambervale in Heanor. A prioritisation exercise has commenced and will be completed by the end of October. Queen's Court and Shirevale have both been
	signed of as COVID -19 secure with Ambervale requiring one further risk assessment due to the day centre being a component of the residential unit. However, exploration is now needed to explore the impact of Tier 2 and Tier 3 local restrictions on these arrangements. The next review of this decision will take place by Adult Care Senior Management Team in the week
	beginning 2 November
Signature and Date: Sim	on Stevens 20/03/2020

## DERBYSHIRE COUNTY COUNCIL

#### OFFICER DECISION AND DECISION REVIEW RECORD

Delegated Power Being Exercised: Significant management decisions which could have an adverse or controversial impact on the delivery of services or achievement of agreed targets         Day Care - Temporary Closure / cessation of Service         Subject of Decision: (i.e. services affected)       Service closure – Learning Disability Day Services         Is this a review of a decision? If so, what was the date of the original decision?       Yes, original decision date was 23/03/2020.         Key decision? If so have Democratic       Yes – it will be significant in terms of its effects on communities living or working in an area comprising two or more electoral divisions in the county area.         Decision Taken (specify precise details, including the period over which the decision will be in place and when it will be (further) reviewed):       Closure of building based Day Centres for people with a Learning Disability with effect from 5pm on 23/03/2020.         This will mean the closure of DCC run day centres for people with a day services that operate in large groups using a building base to close.         Other PVI day services that operate in small groups outside and through one to one activity with personal assistance are not at this time being advised to close.         Reasons for the Decision (specify all reasons for the Decision sincluding the period close our day centres for people with a learning disability and avoid bringing groups of people together in a closed indoor environment where social distancing may not be able to be	Officer: Simon Stevens	Service: Adult Social Care
achievement of agreed targetsDay Care - Temporary Closure / cessation of ServiceSubject of Decision: (i.e. services affected)Service closure – Learning Disability Day ServicesIs this a review of a decision? If so, what was the date of the original decision?Yes, original decision date was 23/03/2020.Key decision? If so have Democratic Services been notified?Yes – it will be significant in terms of its effects on communities living or working in an area comprising two or more electoral divisions in the county area.Decision Taken (specify precise details, including the period over which the decision will be in place and when it will be (further) reviewed):Closure of building based Day Centres for people with a Learning Disability with effect from 5pm on 23/03/2020.This will mean the closure of DCC run day centres for people with a day service and advice to PVI services that operate in large groups using a building base to close.Other PVI day services that operate in small groups outside and through one to one activity with personal assistance are not at this time being advised to close.Reasons for the Decision (specify all reasons for taking the decisions includingIn order to adhere to Government guidance, we need to close our day centres for people with a learning disability and avoid bringing groups of people together in a closed indoor environment		
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reference to Council effectively maintained.	-	•

policy and anticipated impact of the decision) Where the decision is subject to statutory guidance please state how this has been taken into consideration.	
Alternative Options Considered (if appropriate) and reasons for rejection of other options	At the start of lockdown, we tried to deliver the service using opportunities to do this in a way that enable social distancing, but this has not proven sustainable.
	All individuals have been assessed as to whether they require ongoing alternative support to enable them to manage without their day centre service and this will be provided.
	Monitoring of the wellbeing of individuals will also be undertaken during the closure period.
	From the 17 April, it was agreed that the limited operation of two day centres would take place to support people with complex needs has been considered and approved as appropriate risk mitigation to prevent placement breakdown and reduce the probability of hospital admission.
	As lockdown measures are eased from 4 July onwards, the following measures are being considered as alternatives if appropriate for the individual: • digitally
	<ul> <li>phone calls to Service users or there their carers</li> </ul>
	<ul><li>Activity packs to do at home</li><li>Shopping</li></ul>
	<ul> <li>Newsletters, Support letters and photographs</li> <li>Some farms were offering and delivering food packs to service user's doors and into the local community.</li> </ul>
	Some private, voluntary and independent sector services have continued to provide alternative provision to support families and carers.

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Has a risk assessment been conducted- if so what are the potential adverse impacts identified and how will these be mitigated	Individual risk assessments have been undertaken in relation to this decision and concerns relating to long term planning, carer support, carer breakdown, provision of emergency respite if appropriate and alternative arrangements are being considered.
	These risk assessments are being reviewed on a regular basis to check that they remain appropriate in line with national guidance and consideration of the range of support available as lockdown measures are eased.
Would the decision normally have been the subject of consultation with service users and the public. If so, explain why this is not practicable and the steps that have or will be taken to communicate he	Yes, it would have been subject to consultation with people who access DCC day service provision. Consultation did not take place due to national advice being issued from the Government regarding the COVID-19 pandemic response which stated that vulnerable groups needed to undertake social distancing to protect their health and wellbeing. Therefore, an urgent decision needed to be taken.
decision	From 4 July as lockdown measures eased, the intention within Derbyshire is to co-produce "a new offer" with those who have historically used day services/ day activities and their families/ carers, recognising that fewer people will be able to attend a building-based offer on a daily basis and this should be reserved for those most at risk of carer breakdown and those with the highest level of need.

	The evidence decision was taken in many set (
Has any adverse impact on groups with protected characteristics been identified and if so, how will these be mitigated?	The original decision was taken in response to guidance published by the Department for Health and Social Care concerning the high-risk groups of people who should self-isolate for 12 weeks, and the adhere to the 2-metre social distancing.
	The decision will have had an impact on both people with a learning disability and their families and carers. The temporary suspension of the service, and the ongoing assessment of people's care packages brings with it the potential for further risks to those who were attending the service. However, this risk needs to balance with the risk of infection from COVID 19 and adherence to national guidelines.
	Mitigations have been put in place through the regular reviews, and where appropriate care packages have been adjusted to accommodate the temporary closure of the building-based day services. A temporary day service is being provided by the Council for some people living with complex learning disabilities where it was felt appropriate to continue to provide that service. This has been done in accordance with Government guidelines concerning social distancing, use of PPE and infection control measures.
	An EIA was completed on 30 June and is being kept under review.
	The Community Response Unit, a partnership between the County Council and a range of voluntary organisations and local businesses, has been established to make sure vulnerable residents are supported through the coronavirus outbreak. A small number of people with a learning disability who use building-based day services have been referred to and have made use of the Community Response Unit's services.
	Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre

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	provision being closed and carers emergency plans are being offered.
	Whilst the Council continues to review the access restrictions imposed on all its buildings, in line with national guidance concerning social distancing and self-isolation requirements for vulnerable people, it is not expected that building-based services will be returning as previously provided prior to COVID-19.
	A programme group has been formed to look at options for the future delivery of these services and these will be co-produced with people with a learning disability and will report back to Cabinet with a position that will update/ override this ODR and put longer term arrangements in place.
Background/Reports/In formation considered	Feedback in relation to original Officer decision
and attached (including Legal, HR, Financial and other considerations as required))	<b>Principal Social Worker</b> The Principal Social Worker has been engaged and consulted with this decision. The Principal Social Worker is satisfied that this decision has been made with due regard for the Department of Health and Social Care Ethical Framework. Whilst this decision was informed by the Government's guidance about social distancing, full consideration has been given to contingency discussions and planning for alternative support evidenced by the statements:
	'All individuals will be assessed as to whether they require ongoing alternative support to enable them to manage without their day centre service and this will be provided.'
	'Monitoring of the wellbeing of individuals will also be undertaken during the closure period.'
	Co-funding contributions will be suspended for people whose only service is day care, but will continue for people who access other community- based services.

	Finance It is estimated that the department will lose
	approximately £5,000 per week in client contributions. This loss of income will be met from the COVID-19 emergency grant.
	Human Resources Staff will be temporarily redeployed to support other service areas responding to the COVID-19 pressures.
	Legal The Council has powers in accordance with s1-6 of the Localism Act 2011 to do that which will be to the 'benefit of the authority, its area or persons resident or present in its area'. The proposed benefit of this action is to support the reduction in COVID-19 infections and reduce the transmission of the virus. Due to the timescales involved it has not been possible to consult affected persons but arrangements have been put in place to assess those current service users who will be impacted by the decision and to ensure that they are provided with alternate support should this be required. An evaluation of the risks of this course of action and the mitigation of these risks and an EIA are being undertaken.
	The decision is a proportionate and reasonable response to COVID-19 risks. The suspension of this service type, in isolation, where other services will continue on a business as usual basis is possible applying flexibilities under the Care Act 2014. It represents a Stage 2 decision as set out within the Care Act easements: Guidance for local authorities
Consultation with relevant Cabinet	Discussion between Helen Jones and Cllr Jean Wharmby on 23/03/2020
Member (s) – please note this is obligatory.	Consultation with Cllr Wharmby on Review 19/05/2020
	Consultation with Cllr Wharmby on Review 27/05/2020
	Consultation with Cllr Wharmby at Cabinet Member Committee <u>11/06/2020</u> , <u>25/06/2020</u> ,

	<u>09/07/2020, 24/07/2020</u> and <u>06/08/2020 ,</u>
	03/09/2020, 17/09/2020, 01/10/2020, 15/10/2020
Decision:	Agreed by CMT 23/03/2020
	Review agreed by CMT 07/04/2020 and SMT 08/04/2020
	<b>Review by SMT 17/04/2020</b> proposal to utilise two learning disability day service buildings during COVID-19 outbreak was agreed.
	Review by SMT 22/04/2020, 21/05/2020, 06/05/2020, 04/06/2020, 11/06/2020, 18/06/2020: It is considered necessary to keep the closure of day centre provision in place due to ongoing social distancing requirements in line with national Government guidance. Clients who would normally attend a day centre have had their care package reviewed and it is continuing to be reviewed on a minimum of a fortnightly basis to check that no additional support is required as an alternative to the support which would have normally been received via attendance at a day centre.
	Derbyshire Carers Association is also offering support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.
	For clients with a complex learning disability, where appropriate, individual arrangements have been put in place to ensure there is an alternative day service provision and this is in place to prevent placement breakdown or avoid hospital admission.
	<b>Review by SMT 02/07/2020:</b> it is considered necessary to keep the closure of day centre provision in place.
	Everyone who attended a day service has been assessed, contingency plans put into place, with these being reviewed on a two-weekly basis to ensure social care need is being met. A very small

number of adults with learning disability have continued to access some building-based support to prevent family breakdown. This has been complex to manage and has required significant risk assessments to be in place.
Some private, voluntary and independent sector services have continued to provide alternative provision to support families and carers.
A variety of the alternative support being delivered is: • digitally
<ul> <li>phone calls to Service users or there their carers</li> <li>Activity packs to do at home</li> <li>Shopping</li> </ul>
<ul> <li>Newsletters, Support letters and photographs</li> <li>Some farms were offering and delivering food packs to service user's doors and into the local community.</li> </ul>
Ongoing work is to consider how these services are re-opened safely and consideration is required in several areas. It will not be possible for all services to resume at the same time or at the same levels of attendance as pre-pandemic. Social distancing, even if relaxed, will remain a feature within the Country for some time and infection control measures will be required to reduce risk of exposure to COVID – 19 for people who attend these services. Many of the buildings used as day centres have not been designed with this in mind. Detailed risk assessments are required to ensure measures can be put in place to safeguard those who attend, staff and informal carers. Transport provision to support people to get to a day centre also needs to be considered in line with social distancing requirements and this may mean there is reduced capacity.
The intention with Derbyshire is to co-produce "a new offer" with those who have historically used day services/ day activities and their families/ carers, recognising that fewer people will be able to attend a building-based offer on a daily basis

and this should be reserved for those most at risk
of carer breakdown and those with the highest level of need.
<b>Review by SMT 16/07/2020:</b> Following ongoing work by officers the current position is that learning disability day services will remain closed. A working group has been formed to look at options for the future delivery of these services and these will be co-produced with people with a learning disability and reported on at an appropriate time. This group is actively reviewing Government guidance, including that issued from 4 July to consider how these services can be re- opened safely and consideration is required in several areas. It will not be possible for all services to resume at the same time or at the same levels of attendance as pre-pandemic. Social distancing, even if relaxed, will remain a feature within the Country for some time and infection control measures will be required to reduce risk of exposure to COVID – 19 for people who attend these services. Many of the buildings used as day centres have not been designed with this in mind. Detailed risk assessments are required to ensure measures can be put in place to safeguard those who attend, staff and informal carers. Transport provision to support people to get to a day centre also needs to be considered in line with social distancing requirements and this may mean there is reduced capacity.
Several factors are being explored these have been raised nationally through the Association of Directors for Adult Social Services (ADASS). This includes testing, use of face masks, the ability to manage with dignity, social distancing for people who lack capacity to understand the need and requirement for this. The experience of the attendee and their family/ carer to ensure that this remains a positive experience
The intention within Derbyshire is to co-produce "a new offer" with those who have historically used day services/ day activities and their families/ carers, recognising that fewer people will be able

to attend a building-based offer on a daily basis and this should be reserved for those most at risk of carer breakdown and those with the highest level of need. People with Learning Disability and their carers will shortly be receiving letters communicating this approach.
<ul> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of people with a learning disability or autism, and where appropriate care packages have been adjusted</li> <li>Parkwood Centre in Alfreton has been providing emergency day service provision for those people for whom it has been identified as being appropriate to do so.</li> <li>A small number of people with a learning disability who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.</li> </ul>
<b>Review by SMT 30/07/2020:</b> The latest review on 30 July 2020 notes that a 'hub' of staff is being created to explore specifically the safest and most practicable way of starting to deliver a service again. Training in upskilling staff in order to do so is currently being developed. following ongoing work by officers the current position is that learning disability day services will remain closed.
A working group has been formed to look at options for the future delivery of these services and these will be co-produced with people with a learning disability and reported on at an appropriate time. It will not be possible for all services to resume at the same time or at the same levels of attendance as pre-pandemic. Social distancing, even if relaxed, will remain a feature within the Country for some time and infection control measures will be required to

reduce risk of exposure to COVID – 19 for people who attend these services. Many of the buildings used as day centres have not been designed with this in mind. Detailed risk assessments are required to ensure measures can be put in place to safeguard those who attend, staff and informal carers. Transport provision to support people to get to a day centre also needs to be considered in line with social distancing requirements and this may mean there is reduced capacity.
<ul> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of people with a learning disability or autism, and where appropriate care packages have been adjusted</li> <li>Parkwood Centre in Alfreton has been providing emergency day service provision for those people for whom it has been identified as being appropriate to do so.</li> <li>A small number of people with a learning disability who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.</li> </ul>
The next review of this decision will take place by Adult Care Senior Management Team on 13 August 2020.
<b>Review by SMT 12/08/2020</b> : The latest review on 13 August 2020 notes that the working group has continued to work on options for the future of these services. A 'hub' of staff will be established on the 17 <sup>th</sup> August to co-produce the new offer with people with learning disability, their families and carers. Many of the buildings used as day centres have not been designed with this in mind.
Detailed risk assessments have now been completed recognising it will not be possible for all

services to resume at the same time or at the same levels of attendance as pre-pandemic. Social distancing, even if relaxed, will remain a feature within the Country for some time which indicate building based occupancy will need to reduce to approximately 35%. A phased approach is being considered, with site visits being planned to examine further issues relating to safe use of the buildings, and storage of cleaning equipment Transport provision to support people to get to a
day centre also needs to be considered in line with social distancing requirements and this may mean there is reduced capacity.
<ul> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of people with a learning disability or autism, and where appropriate care packages have been adjusted</li> <li>Parkwood Centre in Alfreton has been providing emergency day service provision for those people for whom it has been identified as being appropriate to do so, with staff from other centres providing outreach services to people in place of opening a building (and in doing so following appropriate guidelines about use of PPE).</li> <li>A small number of people with a learning disability who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.</li> </ul>
The next review of this decision will take place by Adult Care Senior Management Team on 27 August 2020.
<b>Review by SMT on 27/08/2020 notes that</b> the working group has continued to explore options for the future of these services. A temporary 'hub' of

staff was established on the 17 August to progress reviews and assessments, but also co-produce the new offer with people with learning disability/Autism, their families and carers.
Detailed risk assessments have now been completed recognising it will not be possible for all services to resume at the same time or at the same levels of attendance as pre-pandemic. Many of the buildings used as day centres have not been designed with social distancing in mind. Social distancing, even if relaxed, will remain a feature within the Country for some time which indicate building-based occupancy will need to reduce to approximately 35%. A phased approach is being considered, with site visits being planned to examine further issues relating to safe use of the buildings, and storage of cleaning equipment. Options are being explored with the potential of opening three day service buildings for people with a Learning Disability across the County. The aim if possible is to open these by 4 October 2020. Taking into consideration government guidance regarding distancing and gatherings within indoor spaces, this plan will allow for 35% capacity to run.
<ul> <li>Transport provision to support people to get to a day centre also needs to be considered in line with social distancing requirements and this may mean there is reduced capacity.</li> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of people with a learning disability or autism, and where appropriate care packages have been adjusted.</li> <li>The Parkwood Centre in Alfreton, Whitemoor in Belper and the Outlook Centre in Long Eaton have been providing very limited emergency day service provision for those people for whom it has been identified as being appropriate to do so, with staff from other centres providing outreach services to people in place of opening a building (and in doing so following appropriate guidelines about use of PPE). In the North</li> </ul>

<ul> <li>East, Carter Lane has been used by two people to prevent crisis and a breakdown of the care at home. In the High Peak two people again have been supported within the Alderbrook building in order to prevent crisis.</li> <li>A small number of people with a learning disability who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.</li> <li>Day centre staff have either supported outreach work or have been redeployed to Older Adults residential establishments.</li> </ul>
The next review of this decision will take place by Adult Care Senior Management Team on 10 September 2020.
Review by SMT on week beginning 7 September 2020 notes that the working group has continued to explore options for the future of these services. A temporary 'hub' of practitioners was established on the 17 August to progress reviews and assessments, but also co-produce the new offer with people with learning disability/Autism, their families and carers.
Detailed risk assessments have now been completed recognising it will not be possible for all services to resume at the same time or at the same levels of attendance as pre-pandemic.
Many of the buildings used as day centres have not been designed with social distancing in mind. Social distancing, even with the current relaxation, will remain a feature within the Country for some time which indicate building.
Options are now being explored with the potential of opening three-day service buildings for people with a Learning Disability across the County. The aim if possible is to open these by early October

2020. Taking into consideration government guidance regarding distancing and gatherings within indoor spaces, this plan will allow for approximately a 35% capacity. Work is now underway to explore who should access this capacity, the activities to be offered and the co- dependency of transport arrangements. Consideration is being given as to how we can use our existing day services to provide non- building based, activities in local communities for those unable to attending day centres.
The following mitigations have been put in place since the original decision was approved, including:
<ul> <li>Regular review of people with a learning disability or autism, and where appropriate care packages have been adjusted.</li> <li>The Parkwood Centre in Alfreton, Whitemoor in Belper and the Outlook Centre in Long Eaton have been providing very limited emergency day service provision for those people for whom it has been identified as being appropriate to do so, with staff from other centres providing outreach services to people in place of opening a building (and in doing so following appropriate guidelines about use of PPE). In the North East, Carter Lane has been used by two people to prevent crisis and a breakdown of the care at home. In the High Peak two people again have been supported within the Alderbrook building in order to prevent crisis.</li> </ul>
<ul> <li>A small number of people with a learning disability who use building-based day services have been referred to and have made use of the Community Response Unit's services.</li> <li>Derbyshire Carers Association has continued</li> </ul>
to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.
<ul> <li>Day centre staff have either supported outreach work or have been redeployed to Older Adults residential establishments.</li> </ul>

The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 21 September 2020.
Review by SMT on week beginning 21 September 2020 notes that a working group has continued to explore options for the future of these services. A temporary 'hub' of practitioners was established on the 17 August to progress reviews and assessments, but also co-produce the new offer with people with learning disability/Autism, their families and carers.
Detailed risk assessments have now been completed recognising it will not be possible for all services to resume at the same time or at the same levels of attendance as pre-pandemic.
Many of the buildings used as day centres have not been designed with social distancing in mind. Social distancing, even with the current relaxation, will remain a feature within the Country for some time which indicate building.
Options have been explored with the potential of opening three-day service buildings for people with a Learning Disability across the County. The aim is to open these by early November 2020. Taking into consideration government guidance regarding distancing and gatherings within indoor spaces, this plan would allow for approximately a 35% capacity. Work continues to explore prioritise who should access this capacity, the activities to be offered and the co-dependency of transport arrangements. Consideration is being given to how we can use our existing day services to provide non-building based, activities in local communities for those unable to attend day centres.
The following mitigations have been put in place since the original decision was approved, including:

Regular review of people with a learning
disability or autism, and where appropriate care packages have been adjusted.
<ul> <li>The Parkwood Centre in Alfreton, Whitemoor in</li> </ul>
Belper and the Outlook Centre in Long Eaton
have been providing very limited emergency
day service provision for those people for
whom it has been identified as being
appropriate to do so, with staff from other
centres providing outreach services to people
in place of opening a building (and in doing so
following appropriate guidelines about use of
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used by two people to prevent crisis and a
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Peak two people again have been supported
within the Alderbrook building in order to
prevent crisis.
A small number of people with a learning
disability who use building-based day services
have been referred to and have made use of
<ul><li>the Community Response Unit's services.</li><li>Derbyshire Carers Association has continued</li></ul>
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their caring duties increase as a result of day
centre provision being closed and carers
emergency plans are being offered.
<ul> <li>Day centre staff have either supported</li> </ul>
outreach work or have been redeployed to
Older Adults residential establishments.
The next review of this decision will take place by
Adult Care Senior Management Team in the week
beginning 5 October 2020.
Review by SMT on week beginning 5 October
2020 notes that
a working group has continued to explore options
for the future of these services. This review has
taken account of the newly published Adult Social
Care: COVID Winter Plan 2020- 2021.
Three day centres are being considered in the first
phase. A 'hub' of practitioners was established on
the 17 August to progress reviews and
assessments, but also co-produce the new offer

with people with learning disability/Autism, their families and carers. This group of practitioners are now actively working with 71 people with a learning disability and/or who are autistic.
Property Services and Health and Safety are working towards the buildings being "Covid" compliant by October, but it is likely to be some weeks after that before we can safely have people using the facilities. This is especially important as we know that many people that we support within day services are very vulnerable, live with vulnerable carers and are often unable to comply with many of the other requirements that are being used to ensure social distancing and infection control. For example; staying 2 metres apart, wearing face masks, queuing, waiting outside a room or building and covering a cough or sneeze.
Ensuring the buildings are COVID -19 compliant is only one aspect. Detailed risk assessments are being compiled which include the following examples ; the recognition of regular cleaning regimes such as surfaces and toilets and the need to train staff to complete this, the creation of individual activity boxes, the creation of groups of staff to create "bubbles", ensuring staff are able to change from outdoor clothing into clothing just to be worn within the centre and laundry of this clothing.
The work we have done to prepare for this has revealed that; due to safety measures, there will be a significant impact on the capacity of each centre which is currently looking like only 35% of people who attended historically will be able to attend on any one day. We are also exploring transport which has also seen a significant reduction in capacity, requires cleaning and has interdependencies with ensuring children and young people with disabilities are able to attend school.
The following mitigations have been put in place since the original decision was approved, including:

<ul> <li>Regular review of people with a learning disability or autism, and where appropriate care packages have been adjusted.</li> <li>The Parkwood Centre in Alfreton, Whitemoor in Belper and the Outlook Centre in Long Eaton have been providing very limited emergency day service provision for those people for whom it has been identified as being appropriate to do so, with staff from other centres providing outreach services to people in place of opening a building (and in doing so following appropriate guidelines about use of PPE). In the North East, Carter Lane has been</li> </ul>
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the Community Response Unit's services.
Derbyshire Carers Association has continued
to offer support to carers who may have seen
their caring duties increase as a result of day
centre provision being closed and carers
emergency plans are being offered.
Day centre staff have either supported
outreach work or have been redeployed to
Older Adults residential establishments.
The next review of this decision will take place by
Adult Care Senior Management Team in the week
beginning 19 October 2020
Deview by SMT 40 October 2020 retes that
Review by SMT 19 October 2020 notes that:
The latest review on week beginning 19th October
2020 notes that a working group has continued to
explore options for the future of these services.
This review has taken account of the newly
published Adult Social Care: COVID Winter Plan
2020- 2021.
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A 'hub' of practitioners was established on the 17 August to progress reviews and assessments, but

	also co-produce the new offer with people with learning disability/Autism, their families and carers. This group of practitioners are now actively working with people with a learning disability and/or who are autistic. Four-day centres have been considered in the first phase. Parkwood, Newhall, Alderbrook and additionally No limits. Property Services and Health and Safety have ensured the buildings are COVID -19 compliant. Detailed risk assessments have been compiled which include the following examples ; the recognition of regular cleaning regimes such as surfaces and toilets and the need to train staff to complete this, the creation of individual activity boxes, the creation of groups of staff to create "bubbles", ensuring staff are able to change from outdoor clothing into clothing just to be worn within the centre and laundry of this clothing.
	The work we have done to prepare for this has revealed that; due to safety measures, there will be a significant impact on the capacity of each centre which is currently looking like only 35% of people who attended historically will be able to attend on any one day. We are also exploring transport which has also seen a significant reduction in capacity, requires cleaning and has interdependencies with ensuring children and young people with disabilities are able to attend school.
	It is anticipated that these centres will be able to open to reduced numbers on the 2 <sup>nd</sup> of November however exploration is now needed to explore the impact of Tier 2 and Tier 3 local restrictions on these arrangements. The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 2 November
Signature and Date: Sime	on Stevens 23/03/2020

## DERBYSHIRE COUNTY COUNCIL

#### OFFICER DECISION AND DECISION REVIEW RECORD

Officer: Simon Stevens	Service: Adult Social Care		
Delegated Power Being Exercised: Significant management decisions which could have an adverse or controversial impact on the delivery of services or achievement of agreed targets			
Day Care - Temporary C	Day Care - Temporary Closure / cessation of Service		
Subject of Decision: (i.e. services affected)	Service closure – planned respite.		
Is this a review of a decision? If so, what was the date of the original decision?	Yes, review of decision made 23/03/2020		
Key decision? If so have Democratic Services been notified?	Yes – it will be significant in terms of its effects on communities living or working in an area comprising two or more electoral divisions in the county area.		
Decision Taken (specify precise details, including the period over which the decision	Cessation of planned respite breaks services for Older Adults and people with a Learning Disability with effect from 23/03/2020		
will be in place and when it will be (further) reviewed):	<b>Review process</b> Decision is subject to a minimum of fortnightly review by SMT and Cabinet Member, being reported to Cabinet Member on a fortnightly basis.		
Reasons for the Decision (specify all reasons for taking the decisions including where necessary reference to Council	Government and Public Health England advice in relation to reducing the risk of infection spread in relation to COVID-19 states that those aged 70 and over 70 should self-isolate and adhere to social distancing requirements.		
policy and anticipated impact of the decision) Where the decision is subject to statutory guidance please state how this has been	We need to reduce the risk of cross infection for both those using respite and long-term care home residents to reduce the number of individuals coming in and out of the services to reduce risks in relation to infection.		
taken into consideration.	As the vast majority of users of our older adult respite care services are used by people aged 70 and over it is not possible to continue to operate those services safely.		

	Similarly, significant numbers of the people using our learning disability respite services are likely to fall into the category of having an underlying 'high risk' health condition that means they would be advised to socially distance and minimise contact with others from outside of their household. In order to protect them and other residents within our residential care homes non-urgent respite provision remains closed.
Alternative Options Considered (if appropriate) and reasons for rejection of other options	All individuals are being monitored and reviewed during the period the provision does not operate as normal to ensure that the withdrawal of planned respite does not lead to significant risks to their health and wellbeing.
Has a risk assessment been conducted- if so what are the potential adverse impacts identified and how will these be mitigated	Individual risk assessments have been undertaken in relation to this decision and concerns relating to long term emergency respite if appropriate and alternative arrangements are being considered.
Would the decision normally have been the subject of consultation with service users and the public. If so, explain why this is not practicable and the steps that have or will be taken to communicate he decision	Yes it would have been subject to consultation with service users. Consultation did not take place due to national advice being issued from the Government regarding the COVID-19 pandemic response which stated that vulnerable groups needed to undertake social distancing to protect their health and wellbeing. Therefore, an urgent decision needed to be taken.
Has any adverse impact on groups with protected characteristics been identified and if so, how will these be mitigated?	The decision will have had an impact on older adults, people with a learning disability and their families and carers. The temporary suspension of the service, and the ongoing assessment of peoples care packages brings with it the potential for further risks to those who make use of the service. However, this risk needs to balance with the risk of infection from COVID 19 and adherence to national guidelines.
	Mitigations have been put in place through the regular review of people who would normally

	access the provision, and where appropriate care packages have been adjusted to accommodate the temporary cessation of the service Emergency respite services have continued to operate from a number of the Council's establishments, or as an outreach services for some people, to support both older adults and people with a learning disability and their family / carers – particularly in order to reduce the risk of carer breakdown.
	The Community Response Unit, a partnership between the County Council and a range of voluntary organisations and local businesses, has been established to make sure vulnerable residents are supported through the coronavirus outbreak. Whilst it is not known if people who have previously accessed respite services have been referred to or used the Unit, it is known that older adults and people with a learning disability who use other services such as building-based day care have accessed this Unit's services.
	Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of the cessation of planned respite and carers emergency plans are being offered.
	Whilst the Council continues to review the access restrictions imposed on all its buildings, in line with national guidance concerning social distancing and self-isolation requirements for vulnerable people, it is not expected that the building-based planned (bookable) respite service will return to normal operating arrangements in the short to medium term.
	An EIA was completed on 30 June and is being kept under review.
Background/Reports/In formation considered and attached (including Legal, HR, Financial and other	Any excess staffing capacity generated as a result of this cessation of service will be temporarily redeployed to support other service areas responding to the COVID-19 pressures

considerations as	Feedback on original Officer Decision:
required))	Legal Decision is not time limited, if the problem persists in the longer then report would be beneficial to highlight longer term strategy to manage the needs of the affected cohort.
	Response: Two week review process is now in place and captured on RODR pro forma
	ODR indicates that individual assessments are to be undertaken to ensure affected person receive the support necessary – update and assurance could be given in the report to confirm timescales and outcomes for these assessments
	Response: This will be detailed in Cabinet report and RODR document, but reviews have taken place and are being actively reviewed by P&P teams every two weeks.
	<b>Finance</b> There are no additional financial considerations in relation to this proposal.
	<b>Principal Social Worker</b> The Principal Social Worker has been engaged and consulted with this decision. The Principal Social Worker is satisfied that this decision has been made with due regard for the Department of Health and Social Care Ethical Framework. Whilst this decision was informed by the government's guidance about social distancing and COVID-19 guidance in relation to residential care and supported living full consideration has been given to contingency discussions and planning for alternative support evidenced by the following statement: 'All individuals will be monitored and reviewed during the cessation period to ensure that the withdrawal of planned respite doesn't lead to significant risks to their health and wellbeing'. Guidance has been issued to frontline assessment staff to inform their person centred conversations when exploring equivalent levels of support. Associated RAG rating records have been regularly completed and updated.

Member (s) – please note this is obligatory.Consultation with Cllr Wharmby on Review 19/05/2020 Consultation with Cllr Wharmby at Cabinet Member Committee 11/06/2020, 25/06/2020, 03/09/2020, 17/0202, 24/07/2020 and 06/08/2020, 03/09/2020, 17/09/2020, 01/10/2020, 15/10/2020Decision:Agreed Review agreed by CMT 07/04/2020 and SMT 08/04/2020Decision:Agreed Review by SMT 22/04/2020, 06/05/2020, 21/05/2020, 04/06/2020, 18/06/2020 and 02/07/2020: 1t is considered necessary to continue to cease planned respite activity due to ongoing social distancing requirements in line with national Government guidance. Clear evidence that spread within care homes is due to bringing people in from the community.We continue to need to reduce the risk of cross infection for both those using respite and long- term residents and so reducing the number of individuals coming in and out of the service is essential.Clients who would normally attend a planned respite break have had their care package reviewed and it is continuing to be reviewed on a minimum of a fortnightly basis to check that no additional support is required as an alternative to the support which would have normally been received via respite. Derbyshire Carers Association is also offering support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being utilised to support hospital discharge and increase bedided capacity in residential care. Urgent respite provision is still in place as a	Consultation with relevant Cabinet	Discussion between Helen Jones and Cllr Jean
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Member Committee 11/06/2020, 25/06/2020, 03/09/2020, 17/09/2020, 01/10/2020, 15/10/2020         Decision:       Agreed         Review agreed by CMT 07/04/2020 and SMT 08/04/2020         Review by SMT 22/04/2020, 06/05/2020, 21/05/2020, 04/06/2020, 18/06/2020 and 02/07/2020: It is considered necessary to continue to cease planned respite activity due to ongoing social distancing requirements in line with national Government guidance. Clear evidence that spread within care homes is due to bringing people in from the community.         We continue to need to reduce the risk of cross infection for both those using respite and long-term residents and so reducing the number of individuals coming in and out of the service is essential.         Clients who would normally attend a planned respite break have had their care package reviewed and it is continuing to be reviewed on a minimum of a fortnightly basis to check that no additional support is required as an alternative to the support which would have normally been received via respite. Derbyshire Carers         Association is also offering support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.         In addition, the respite beds are being utilised to support hospital discharge and increase bedded capacity in residential care.		
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		mitigation where this is considered appropriate.

<b>Review by SMT 16/07/2020:</b> Following ongoing work by officers the current position is that building-based planned respite services will remain closed. Emergency respite provision continues to be offered , both through building- based services or through outreach services to an individual's home where safe and appropriate to do so (in line with Government guidelines for use of PPE and infection control).
<ul> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of people who need to access respite provision, and where appropriate care packages have been adjusted</li> <li>Parkwood Centre in Alfreton has been providing emergency day service provision for those people for whom it has been identified as being appropriate to do so.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase as a result of day centre provision being closed and carers emergency plans are being offered.</li> </ul>
Review by SMT 30/07/2020 notes: following ongoing work by officers that the current position is that building-based planned respite services will continue to remain closed. Emergency respite provision continues to be offered, both through building-based services or through outreach services to an individual's home where safe and appropriate to do so (in line with Government guidelines for use of PPE and infection control).
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<ul> <li>provide a period of respite during the day to support Carers as far as is possible to do currently.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase and therefore their ability to have any respite during the day reduce as a result of day centre provision being closed and carers emergency plans are being offered.</li> </ul>
<b>Review by SMT 12/08/2020 notes:</b> that following ongoing work by officers the current position is that building-based planned respite services will continue to remain closed. Emergency respite provision continues to be offered, both through building-based services or through outreach services to an individual's home where safe and appropriate to do so (in line with Government guidelines for use of PPE and infection control).
<ul> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of people who need to access respite provision, and where appropriate care packages have been adjusted</li> <li>Parkwood Centre in Alfreton has been providing emergency day service provision for those people for whom it has been identified as being appropriate to do so, with staff from other centres providing outreach services to people in place of opening a building (and in doing so following appropriate guidelines about use of PPE).</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase and therefore their ability to have any respite during the day reduce as a result of day centre provision being closed and carers emergency plans are being offered.</li> </ul>
Review by SMT on week beginning 24 August 2020 notes that following ongoing work by officers the current position is that building-based planned respite services will continue to remain closed. Emergency respite provision continues to

be offered, both through building-based services or through outreach services to an individual's home where safe and appropriate to do so (in line with Government guidelines for use of PPE and infection control). There is currently no change to this position.
<ul> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of people who need to access respite provision, and where appropriate care packages have been adjusted</li> <li>Five building based day services across the County for people with a learning disability have been providing emergency day service provision for those people for whom it has been identified as being appropriate to do so, with staff from other centres providing outreach services to people in place of opening a building (and in doing so following appropriate guidelines about use of PPE) in order to provide an element of respite to support Carers in their increased role. The bungalow at Newhall, which is a learning disability resource has also supported one individual with respite care.</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase and therefore their ability to have any respite reduce as a result of day centre provision being closed and cessation of planned respite within residential care. Carers emergency plans are being offered.</li> </ul>
The next review of this decision will take place by Adult Care Senior Management Team on 10 September 2020.
Review by SMT on week beginning 7 September 2020 notes that following ongoing work by officers the current position is that building-based planned respite services will continue to remain closed. Emergency respite provision continues to be offered, both through building-based services or through outreach

services to an individual's home where safe and appropriate to do so (in line with Government guidelines for use of PPE and infection control). There is currently no change to this position.
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The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 21 September 2020.
Review by SMT on week beginning 21 September 2020 notes that following ongoing work by officers the current position is that building-based planned respite services will continue to remain closed. Emergency respite provision continues to be offered, both through building-based services or through outreach services to an individual's home where safe and appropriate to do so (in line with Government guidelines for use of PPE and infection control). There is currently no change to this position.
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planned respite within residential care. Carers emergency plans are being offered.
The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 5 October 2020.
Review by SMT on week beginning 5 October 2020 notes that following ongoing work by officers the current position is that building-based planned respite services will continue to remain closed. Emergency respite provision continues to be offered, both through building-based services or through outreach services to an individual's home where safe and appropriate to do so (in line with Government guidelines for use of PPE and infection control). There is currently no change to this position.
<ul> <li>The following mitigations have been put in place since the original decision was approved, including:</li> <li>Regular review of people who need to access respite provision, and where appropriate care packages have been adjusted</li> <li>Derbyshire Carers Association has continued to offer support to carers who may have seen their caring duties increase and therefore their ability to have any respite reduce as a result of day centre provision being closed and cessation of planned respite within residential care. Carers emergency plans are being offered.</li> </ul>
The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 19 October 2020 and will take account of the newly published Adult Social Care: COVID Winter Plan 2020- 2021.
Review by SMT 19 October 2020 notes that:
The latest review on week beginning 19 October 2020 notes that following ongoing work by officers the current position is that building-based planned respite services will continue to remain closed. Emergency respite provision continues to be

	offered, both through building-based services or through outreach services to an individual's home where safe and appropriate to do so (in line with Government guidelines for use of PPE and infection control). There is currently no change to this position. The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 2 November
Signature and Date: Simon Stevens 22/03/2020	

# DERBYSHIRE COUNTY COUNCIL

#### OFFICER DECISION AND DECISION REVIEW RECORD

Officer: Simon Stevens	Service: Adult Social Care
•	Exercised: Significant management decisions which
	r controversial impact on the delivery of services or
achievement of agreed targets	
Risk Management in rela	ation to Residential Care
Subject of Decision:	Essential maintenance and specific fire risk
(i.e. services affected)	mitigation works in our Residential Care Homes for Older People
Is this a review of a	Yes, this is a review of decision taken on
decision? If so, what	22/03/2020
was the date of the	
original decision? Key decision? If so	Yes – it will be significant in terms of its effects on
have Democratic	communities living or working in an area
Services been notified?	comprising two or more electoral divisions in the
	county area.
Decision Taken	To continue to undertake essential maintenance
(specify precise details,	and specific fire risk mitigation works in our
including the period	Residential Care Homes for Older People in order
over which the decision	to deliver on previously identified risk mitigation
will be in place and when it will be (further)	and ensure the safety of residents and staff.
reviewed):	Review process
	Decision is subject to a minimum of fortnightly
	review by SMT and CMT in line with national
	guidance re vulnerable groups and social
	distancing from HM Government.
Reasons for the	Despite the Coronavirus outbreak and the
Decision (specify all	requirements for people to work from home where
reasons for taking the	possible and manage contact with other
decisions including	individuals through social distancing it is
where necessary reference to Council	necessary for previously identified fire risk
policy and anticipated	mitigation works to be completed so that residents and staff are supported to operate in a safe
impact of the decision)	environment.
Where the decision is	
subject to statutory	Property colleagues had identified that all non-
guidance please state	essential works should cease to protect their staff
how this has been	from the risk of infection and had suggested that

taken into consideration.	the remaining fire risk mitigation works could be suspended.
	Further detailed discussions have taken place between Directors from both departments to weigh up the risks to residents and ASC staff associated with not completing the works against the risks to Property staff from undertaking them and it has now been agreed that those fire risk mitigation works and any other essential maintenance will continue to be completed.
Alternative Options Considered (if appropriate) and reasons for rejection of other options	Property and adult social care managers and staff will complete individual risk assessments for each establishment / area of work and seek to ensure that infection control measures and social distancing requirements are maintained whilst the operatives are on site, including ensuring that the work area is closed to access for residents and staff whilst the tradespeople are on the premises.
Has a risk assessment been conducted- if so what are the potential adverse impacts identified and how will these be mitigated	Ongoing risk assessments have taken place to inform the wider mitigation works programme by Property Services and colleagues in health and safety.
Would the decision normally have been the subject of consultation with service users and the public. If so, explain why this is not practicable and the steps that have or will be taken to communicate he decision	No, this would not have been subject to consultation with service users and the public as it relates to maintenance of residential care homes. It is separate to the decision which has been subject to consultation regarding the long-term strategy for Direct Care Homes for Older People.
Has any adverse impact on groups with protected characteristics been identified and if so, how will these be mitigated?	Not applicable as decision relates to maintenance work.
Background/Reports/In formation considered and attached (including	Property fire risk mitigation reports and work progress documents. Feedback on original Officer decision:

Legal, HR, Financial and other considerations as required))	Principal Social Worker The Principal Social Worker has been engaged and consulted with this decision. The Principal Social Worker is satisfied that this decision has been made with due regard for the Department of Health and Social Care Ethical Framework when reaching decisions which take due account of existing legislation and guidance alongside flexible approaches to ensure safety standards are maintained as evidence in the following statement: 'Property and Adult Social Care managers and staff will complete individual risk assessments for each establishment / area of work and seek to ensure that infection control measures and social distancing requirements are maintained whilst the operatives are on site, including ensuring that the work area is closed to access for residents and staff whilst the tradespeople are on the premises.' <b>Finance</b> There are no additional costs associated with this decision.
	Legal The proposed work and the risks inherent in either undertaking or discontinuing this has been carefully evaluated. The decision to continue the work is a proportionate response to this evaluation. In the event of new guidance being received regarding the presence of operatives within residential settings the decision should be promptly revisited.
Consultation with relevant Cabinet Member (s) – please note this is obligatory.	Agreement at <u>Cabinet 23/04/2020</u> and <u>30/07/2020</u> Taken to CMT for discussion w/c 30/03/2020 Discussion with Cllr Wharmby 30/03/2020 Consultation with Cllr Wharmby on Review 19/05/2020 and 27/05/2020 Consultation with Cllr Wharmby at Cabinet Member Committee <u>11/06/2020</u> ,25/06/2020, <u>09/07/2020</u> , <u>24/07/2020</u> and <u>06/08/2020</u> , <u>03/09/2020</u> , 17/09/2020, 01/10/2020, 15/10/2020
Decision:	This has been reviewed on sixteen occasions by Adult Social Care and Health Senior Management Team and a discussion between the Executive Director and Cabinet Member.

The latest review on week beginning 19 October 2020 notes that following ongoing work by officers. The current position is that the majority of scheduled work in 'Phase One' has taken place across the homes for older people estate.
Technical Fire Risk assessments continue to be undertaken to ensure all mitigations have been put in place.
A review of night staff arrangements has also been undertaken to ensure that safe staffing levels can be maintained during planned works. These levels are being reviewed weekly with Service Managers and Group Managers responsible for the establishments.
As part of the mitigation works, Fire Risk Assessors have been instructed to check off the phase 1 works and also highlight any further 'wear & tear' issues, so these can also be addressed. This has been completed and any additional items have been issued to the Business Unit for action.
Although most homes are now moving into phase 2 of works to be completed, the completion dates are estimates. Our Covid risk assessments allow the home time to deep clean and relocate the residents as progress is made from wing to wing at each Home. This process leads to standing time of at least 72 hours at each home, but can be nearer a week, which in turn delays the completion date. Discussion is currently ongoing as to whether this is necessary and whether it is aligned with current Government guidance. There obviously may also be outbreaks of Covid in the Homes which again delay completion. Phase 2 follows on from the revised Technical Fire Risk Assessment's and any work identified in these.
There was 1 identified home where fire doors were still to be completed, which is Rowthorne HOP in Swanwick There is now an estimated completion date for the fire doors of 18 December 2020. All fire alarms in phase 1 are completed and staffing continues to be maintained at safe levels.

	The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 02 November 2020.
Signature and Date: Simon Stevens 22/03/2020	

## DERBYSHIRE COUNTY COUNCIL

## OFFICER DECISION AND DECISION REVIEW RECORD

Officer: Helen Jones	Service: Adult Social Care and Health all care packages
Delegated Power Being	
Subject of Decision: (i.e. services affected)	To adjust the client contribution guidance to meet changes in service due to COVID-19
Is this a review of a decision? If so, what was the date of the original decision?	Yes, this is a review of a decision approved by CMT on 8 April
Key decision? If so have Democratic Services been notified?	Yes,
Decision Taken (specify precise details, including the period over which the decision will be in place and when it will be (further) reviewed):	That client charging for specific scenarios will be as outlined in the attached appendix. This decision will be subject to a fortnightly review to make sure that the change arrangements appropriately reflect operational service arrangements which are in place in line with national guidance regarding social distancing and supporting vulnerable people throughout the COVID-19 pandemic.
Reasons for the Decision (specify all reasons for taking the decisions including where necessary reference to Council policy and anticipated impact of the decision) Where the decision is subject to statutory guidance please state how this has been taken into consideration.	A number of services have now been closed and some people are prevented from accessing other services. In these circumstances, guidance is required to outline which charging regime applies in these different scenarios.
Alternative Options Considered (if appropriate) and	The only alternative option would have been to continue to charge people, which we could technically have done under our current co-funding

reasons for rejection of other options	scheme. But as individuals are no longer receiving a service, it was thought that they would consider this to be unfair and would give rise to numerous complaints.
Has a risk assessment been conducted- if so what are the potential adverse impacts identified and how will these be mitigated	No risk assessment was carried out with regards to the ceasing of charging. But risk assessments were carried out for all people to ensure that they would be safe when their services were removed.
Would the decision normally have been the subject of consultation with service users and the public. If so, explain why this is not practicable and the steps that have or will be taken to communicate he decision	No. We would not expect to go to consultation when removing a charge, only when introducing or changing a charging regime.
Has any adverse impact on groups with protected characteristics been identified and if so, how will these be mitigated?	No.
Background/Reports/I	There will be a reduction in income, but this is not
nformation considered and attached	expected to be significant, as the number of clients who cease to receive any services is a small
(including Legal, HR, Financial and other	proportion of the total client base.
considerations as	Feedback on original Officer Decision
required))	Principal Social Worker https://www.gov.uk/government/publications/corona
	virus-covid-19-changes-to-the-care-act-2014/care-
	act-easements-guidance-for-local-
	authorities#annex-b-guidance-on-streamlining-
	assessments-and-reviews
	Local Authorities should always ensure there is
	sufficient information and advice available in
	suitable formats to help people understand any

	financial contributions they are asked to make, including signposting to sources of independent financial information and advice. Legal approved – 07/04 No comments on ODR received from HR and Corporate Finance
Consultation with relevant Cabinet Member (s) – please note this is obligatory.	Consultation with Cllr Wharmby on Review 19/05/2020 Consultation with Cllr Wharmby on Review 27/05/2020 Consultation with Cllr Wharmby at Cabinet Member Committee <u>11/06/2020</u> , <u>25/06/2020</u> , 09/07/2020, <u>24/07/2020</u> and <u>06/08/2020</u> , 03/09/2020, 17/09/2020, 01/10/2020, 15/10/2020
Decision:	08/04/2020 SMT Review 22/04/2020, 06/05/2020, 21/05/2020, 04/06/2020, 18/06/2020 and 02/07/2020: There are no changes and the interim arrangements are approved for a further two weeks as position remains the same. We are continuing to issue payments to providers, for example for a day service as if the person is attending, however we are not charging the person as they have not attended. This means we are doing what we can to support providers whilst services remain closed.
	<b>Review by SMT 16/07/2020:</b> Following ongoing work by officers the current position is that these interim charging arrangements need to remain in place to reflect that provision delivered by Derbyshire County Council or private and independent sector providers may not be fully operational or that a person's support requirements has changed. We are continuing to issue payments to providers, for example for a day service as if the person is attending, however we are not charging the person as they have not attended. This means we are doing what we can to support providers whilst services remain closed or have limited operational activity due to social distancing requirements needing to remain in place.
	<b>Review by SMT 30/07/2020:</b> Following review by Cabinet Member and ongoing work by officers the current position is that the majority of scheduled

work has taken place across the homes for older
people estate, with only a small number of tasks
outstanding and will be undertaken from the end of
July and completed by the end of August. This work
relates to tasks that have been delayed due to
disruption with the supply chain for key supplies
due to the COVID-19 pandemic.

**Review by SMT 12/08/2020** notes that following ongoing work by officers the current position is that these interim charging arrangements need to remain in place to reflect that provision delivered by Derbyshire County Council or private and independent sector providers may not be fully operational or that a person's support requirements has changed. We are continuing to issue payments to providers, for example for a day service as if the person is attending, however we are not charging the person as they have not attended. This means we are doing what we can to support providers whilst services remain closed or have limited operational activity due to social distancing requirements needing to remain in place.

Review by SMT on week beginning 24 August 2020 notes that following ongoing work by officers, the current position is that these interim charging arrangements need to remain in place to reflect that provision delivered by Derbyshire County Council or private and independent sector providers may not be fully operational or that a person's support requirements has changed. We are continuing to issue payments to providers, for example for a day service as if the person is attending, however we are not charging the person as they have not attended. This means we are doing what we can to support providers whilst services remain closed or have limited operational activity due to social distancing requirements needing to remain in place. There is currently no change to this position.

The next review of this decision will take place by Adult Care Senior Management Team on 10 September 2020.

Review by SMT on week beginning 7 September 2020 notes following ongoing work by officers, the current position is that these interim charging arrangements need to remain in place to reflect that provision delivered by Derbyshire County Council or private and independent sector providers may not be fully operational or that a person's support requirements has changed. We are continuing to issue payments to providers, for example for a day service as if the person is attending, however we are not charging the person as they have not attended. This means we are doing what we can to support providers whilst services remain closed or have limited operational activity due to social distancing requirements needing to remain in place. There is currently no change to this position.
The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 21 September 2020.
Review by SMT on week beginning 21 September 2020 notes that following ongoing work by officers, the current position is that these interim charging arrangements need to remain in place to reflect that provision delivered by Derbyshire County Council or private and independent sector providers may not be fully operational or that a person's support requirements has changed. We are continuing to issue payments to providers, for example for a day service as if the person is attending, however we are not charging the person as they have not attended. This means we are doing what we can to support providers whilst services remain closed or have limited operational activity due to social distancing requirements needing to remain in place. There is currently no change to this position.
The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 05 October 2020.
Review by SMT on week beginning 5 October 2020 notes that following ongoing work by officers, the current position is that these interim charging

	arrangements need to remain in place to reflect that provision delivered by Derbyshire County Council or private and independent sector providers may not be fully operational or that a person's support requirements has changed. We are continuing to issue payments to providers, for example for a day service as if the person is attending, however we are not charging the person as they have not attended. This means we are doing what we can to
	support providers whilst services remain closed or have limited operational activity due to social distancing requirements needing to remain in place. There is currently no change to this position.
	The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 19 October 2020.
	<b>Review by SMT 19 October 2020 notes that:</b> There is no change to the above position. The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 2 November
Signature and Date: Jul	ie Vollor

## DERBYSHIRE COUNTY COUNCIL

## OFFICER DECISION AND DECISION REVIEW RECORD

Exercised: Emergency powers The ability to make discretionary payments in order maintain our Shared Lives carer capacity and reliance with effect from 1 April 2020 to
order maintain our Shared Lives carer capacity
support placements.
Yes, 22 May 2020
No – as it does not affect significant numbers of people in two or more electoral divisions.
<ul> <li>From 1 April 2020 it is proposed to:</li> <li>Pay full time Shared Lives carers an additional £40 per week.</li> <li>Pay short break and day support Shared Lives carers the amount which they ordinarily would have earned.</li> <li>Due to the lack of day and residential short breaks being available to Shared Lives carers they are in effect being asked to provide unpaid care for three days per week 9am-5pm plus the four weeks 28 days per year (pro rata). Over the two months gings the supposed for the supp</li></ul>
since the suspension of day and residential services this equates to a total of 27 days unpaid work. This proposal would be initially implemented for a period of eight weeks, after which a review will take place with the service manager responsible for Shared Lives and the appropriate Group Manager with Assistant Director oversight on a fortnightly basis. The review would ascertain whether the additional payments need to continue for a further period of time. This would be a

Reasons for the Decision (specify all reasons for taking the decisions including	Shared Lives carers provide family based 24 hour accommodation and support primarily for people with learning disabilities.
where necessary reference to Council policy and anticipated impact of the decision) Where the decision is subject to statutory	Some Shared Lives carers also provide both day care and overnight short break opportunities in order that carers of people who continue to live in a family home can have a break from their caring roles
guidance please state how this has been taken into consideration.	<ul> <li>In order to sustain what can be a demanding role, the current offer to DCC Shared Lives carers who provide family type accommodation includes the following regular short breaks from their caring role</li> <li>three days daytime breaks per week between 9am to 5pm</li> <li>four weeks residential short breaks</li> </ul>
	This is typically (though not exclusively) accessed through DCC Direct Care day services and DCC or health residential short breaks provision.
	The COVID-19 pandemic has resulted in closure of all day and short break services including those run by DCC and the NHS health trust. Consequently, this has curtailed available breaks for Shared Lives carers forcing them to undertake care on a 24/7 basis for the foreseeable future.
	Those Shared Lives carers who provide regular short breaks for the families/carers of people with learning disabilities and breaks during the day are currently unable to do so due to both the closure of day services and the rules on social distancing. Consequently, they have seen a significant drop in their income.
	These Shared Lives carers are not able to take advantage of government schemes for the self- employed throughout the pandemic response period and are therefore financially disadvantaged unless DCC makes an additional payment.
	Despite a recent local marketing and media campaign to highlight this valuable role, recruiting Shared Lives carers has been very difficult in

	Derbyshire. We are very concerned that without providing some additional support to this valuable resource we will be unable to sustain existing carers throughout the COVID-19 pandemic and may also risk losing those carers who may feel they are no longer able to, or afford to continue in this role. Consequently, we propose to make an additional £40 per week payment to all our Shared Lives carers until such times we can reintroduce our previously agreed respite/short breaks arrangements.
Alternative Options Considered (if appropriate) and reasons for rejection of other options	For short break and day support carers a 'one off' payment was considered, but this was thought to be unfair due to the different level of support that each carer gives. The proposed method better reflects the range of activities undertaken by the carer to support each individual/s they care for.
Has a risk assessment been conducted- if so what are the potential adverse impacts identified and how will these be mitigated	The ongoing risk for the department is that if we do not show some recognition of the role carers are undertaking in terms of providing increased support as part of as Shared Lives placement, they may potentially look to end the Shared Lives placement they support. There is a risk of losing some very good carers and the people they are caring for would then have to be place in significantly more expensive care and support packages put in place.
	For short break and day support carers the risk to them is they receive no or a reduced income and there is no opportunity to take advantage of the government support schemes. The risk to the department is the loss of Shared Lives carers.
Would the decision normally have been the subject of consultation with service users and the public. If so, explain why this is not practicable and the steps that have or will be taken to communicate he	No

Has any adverse impact on groups with protected characteristics been identified and if so, how will these be mitigated?	No groups are being negatively impacted as this involves increasing payment to enable individuals to continue to provide support to people with a long-term health condition or disability.
will these be mitigated? Background/Reports / Information considered and attached (including Legal, HR, Financial and other considerations as required))	<ul> <li>Feedback on original Officer Decision:</li> <li>Finance</li> <li>The weekly costs of these proposals are estimated to be: <ul> <li>Full Time Carers - £1,800</li> <li>Respite Carers - £1,500</li> </ul> </li> <li>With the total monthly cost being £14,340</li> <li>This would be a commitment against council resources and partially offset from the non-ring-fenced COVID-19 Government Grant.</li> <li>All decisions around meeting COVID-19 costs are unlikely to be fully funded from current Government additional funding available. As such implications will fall on the ability to provide services for the rest of the financial year and into the medium term</li> <li>Principal Social Worker</li> <li>Shared Lives is an important way we can help support people to stay as independent as possible and our Shared Lives carers require both skill and commitment to values of caring for others. This commitment helps to ensure Shared Lives arrangements are safe, supported and valued.</li> <li>This in turn should support the wellbeing of people who are in a Shared Lives placement. Information about these arrangements need to be appropriately shared in accessible formats.</li> </ul>
	Legal No implications from a Care Act perspective. It seems to be a financial decision around how much is allocated for this purpose. It is sensible to seek to support these providers, given the market shaping duties under the Care Act.
Consultation with relevant Cabinet	Approval of ODR by Cabinet Member 25/06/2020 Consultation with Cllr Wharmby on decision 27/05/2020.

Member (s) – please	Consultation with Cllr Wharmby at Cabinet
note this is obligatory.	Member Committee <u>11/06/2020</u> , <u>25/06/2020</u> ,
	<u>09/07/2020</u> , <u>24/07/2020</u> and <u>06/08/2020</u> ,
	03/09/2020, 17/09/2020, 01/10/2020, 15/10/2020
Decision:	Agreed by CMT 22/05/2020.
	Review by SMT 04/06/2020, 18/06/2020 and 02/07/2020: Due to the lack of day and residential short breaks being available to shared lives carers, individuals are in effect being asked to provide unpaid care for 3 days per week 9 to 5 plus and this needs to be recognised formally via additional payments.
	Officers are liaising with carers who may be returning to work to consider if any additional support needs to be put in place instead of providing this payment and for full time carers we are seeking to liaise with them in terms of accessing respite provision if required. It is proposed that this arrangement continues.
	<b>Review by SMT 16/07/2020:</b> Following ongoing work by officers the current position is that the additional payments to Shared Lives carers need to remain in place for a further period. Payments to full time Shared Lives carers will continue at £40 per week and short break and day support Shared Lives carer will continue to receive the amount they ordinarily earn. These arrangements remain subject to fortnightly review by Senior Managers to ensure they are appropriate. Shared Lives Carers have stepped up and taken on additional responsibilities to support people at home whilst day centre provision has been closed and these payments recognise those additional responsibilities. As noted in the section above day centre provision continues to remain closed, with only limited respite provision in place due to ongoing requirements in relation to social distancing which means that day centres cannot operate at fully capacity.
	Officers are liaising with carers who may be returning to work to consider if any additional support needs to be put in place instead of

providing this payment and for full time carers we are seeking to liaise with them in terms of accessing respite provision if required.
<b>Review by SMT 30/07/2020:</b> Following ongoing work by officers the current position is that the additional payments to Shared Lives carers need to remain in place for a further period. Payments to full time Shared Lives carers will continue at £40 per week and short break and day support Shared Lives carer will continue to receive the amount they ordinarily earn. Officers are liaising with carers who may be returning to work to consider if any additional support needs to be put in place instead of providing this payment and for full time carers we are seeking to liaise with them in terms of accessing respite provision if required.
<b>Review by SMT 12/08/2020</b> : The latest review on 12 August 2020 notes following ongoing work by officers the current position is that the additional payments to Shared Lives carers need to remain in place for a further period. Payments to full time Shared Lives carers will continue at £40 per week and short break and day support Shared Lives carer will continue to receive the amount they ordinarily earn. Officers are liaising with carers who may be returning to work to consider if any additional support needs to be put in place instead of providing this payment and for full time carers we are seeking to liaise with them in terms of accessing respite provision if required.
Review by SMT on week beginning 24 August 2020 notes that following ongoing work by officers the current position is that the additional payments to Shared Lives carers need to remain in place for a further period. Payments to full time Shared Lives carers will continue at £40 per week and short break and day support Shared Lives carers will continue to receive the amount they ordinarily earn. Officers are liaising with carers who may be returning to work to consider if any additional support needs to be put in place instead of providing this payment, and for full time carers we are seeking to liaise with them in terms of

accessing respite provision if required. There is no change to this position.
The next review of this decision will take place by Adult Care Senior Management Team on 10 September 2020.
Review by SMT on week beginning 7 September 2020 notes following ongoing work by officers the current position is that the additional payments to Shared Lives carers need to remain in place for a further period. Payments to full time- Shared Lives carers will continue at £40 per week and short break and day support Shared Lives carers will continue to receive the amount they ordinarily earn. Officers are liaising with carers who may be returning to work to consider if any additional support needs to be put in place instead of providing this payment, and for full time carers we are seeking to liaise with them in terms of accessing respite provision if required. There is no change to this position.
The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 21 September 2020.
Review by SMT on week beginning 21 September 2020 notes that following ongoing work by officers the current position is that the additional payments to Shared Lives carers need to remain in place for a further period. Payments to full time-Shared Lives carers will continue at £40 per week and short break and day support Shared Lives carers will continue to receive the amount they ordinarily earn. Officers are liaising with carers who may be returning to work to consider if any additional support needs to be put in place instead of providing this payment, and for full time carers we are seeking to liaise with them in terms of accessing respite provision if required. There is no change to this position.
The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 5 October 2020.

	Review by SMT on week beginning 05 October 2020 notes that following ongoing work by officers the current position is that the additional payments to Shared Lives carers need to remain in place for a further period. Payments to full time- Shared Lives carers will continue at £40 per week and short break and day support Shared Lives carers will continue to receive the amount they ordinarily earn. Officers are liaising with carers who may be returning to work to consider if any additional support needs to be put in place instead of providing this payment, and for full time carers we are seeking to liaise with them in terms of accessing respite provision if required. There is no change to this position.
	The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 19 October 2020
	Review by SMT 19 October 2020 notes that:
	There is no change to the above position. The next review of this decision will take place by Adult Care Senior Management Team in the week beginning 2 November
Signature and Date: Helen Jones 22/05/2020	